

Revenue rebound in Q2 – costs and capital on track

FI Update – Q2 2020 results

Investor Relations | Frankfurt | 5 August 2020

All figures in this presentation are subject to rounding



Q2 Financial Results



Revenue rebound in Q2 – cost and capital on track

Highlights Q2 2020

Stable operating performance of customer business

- > YoY stable underlying revenues in CC supported by better capital markets activities
- YoY slightly lower underlying revenues in PSBC includes booking of additional legal reserves for FX loan portfolio in mBank
- > Continued growth in customers in PSBC (+103k) and strong increase in usage of digital channels

Pre-provision profit of €674m; €220m net result benefits from release of tax reserves

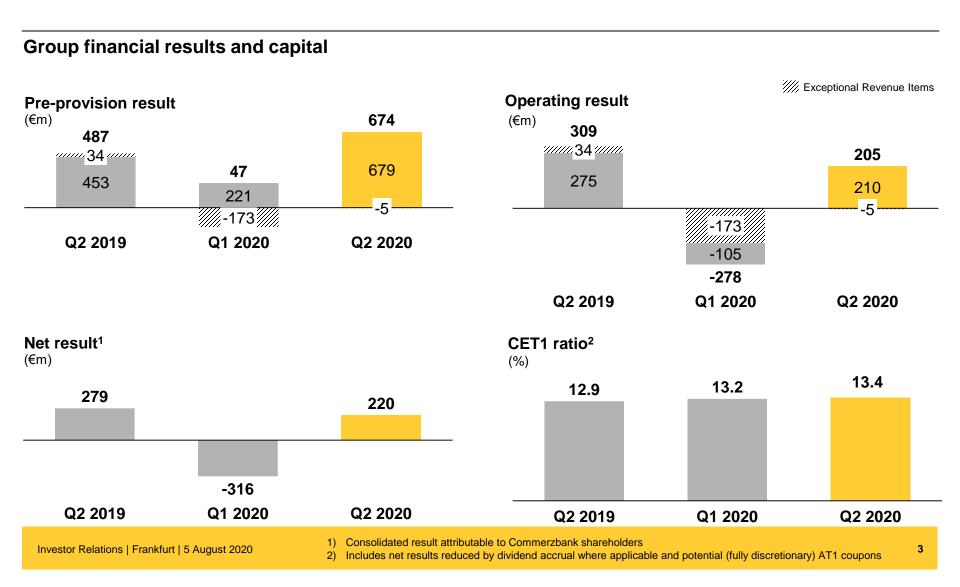
- Q2 operating expenses reduced by €53m YoY through cost management while maintaining IT investments
- Fair value result of €163m and other income of €42m driven by rebound of temporary Corona induced valuation effects
- > Risk result of -€469m includes -€131m impact from Corona and -€175m large single case

Strong capital ratio

- > CET1 ratio of 13.4% and buffer to MDA > 300bp
- > No usage of CRR transition rules; change in SME factor to be implemented in Q3
- > NPE ratio of 0.8% underlines sound quality of loan book



Key financial figures



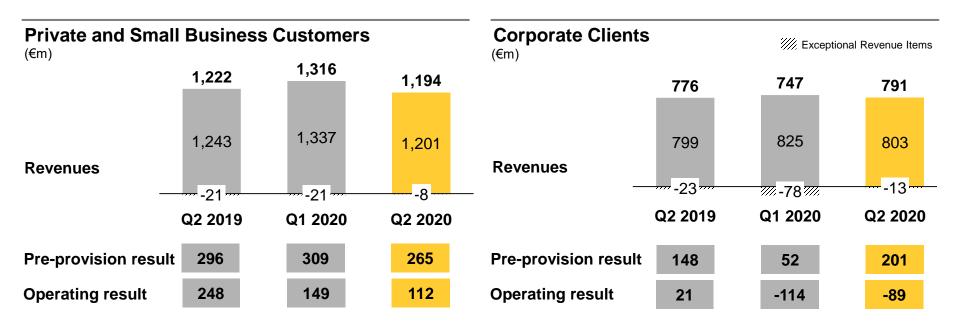


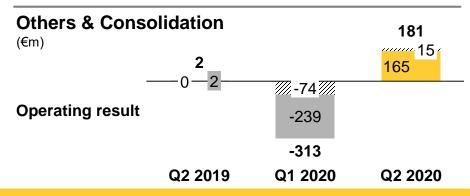
Exceptional revenue items – partial recovery of Corona driven valuation effects in Q2

2019 (€m)	Revenues	2020 Reve	enues
Q1 Hedging & valuation adjustments -15 PPA Consumer Finance (PSBC) -19	-34	 Hedging & valuation adjustments -160 PPA Consumer Finance (PSBC) -13 	-173
 Hedging & valuation adjustments PPA Consumer Finance (PSBC) Insurance based product (CC) -18 	34	 Hedging & valuation adjustments PPA Consumer Finance (PSBC) Fine UK Financial Conduct Auth. (CC) 	-5
Q3 Hedging & valuation adjustments -74 PPA Consumer Finance (PSBC) -16 Sale ebase (PSBC) 103	13	Development of Corona related valuation effects €m -135 184 -111 -160 135 NFV and Other result -295 Image: Corona related valuation effects	
Q4 Hedging & valuation adjustments 47 PPA Consumer Finance (PSBC) -15 Insurance based product (CC) -22	11	 Q1 effects Q2 recovery Remaining effects > In Q2 reversal of cross currency and tenor basis driven valuation effects > XVA in exceptional revenue items still elevated following increase in credit spreads in Q1 	
FY	24		-178



Revenues and operating result of Commerzbank segments







Q2 2020

2,273

2.278

1.295

792

173

-469

1.526

19

73

205

-

-

6

211

-22

13

220

67.1

70.4

3.1

3.3

-5

H1 2019

4,285

4.285

2.544

1,507

65

169

-256

328

555

-

-

-

555

110

44

401

73.4

81.1

3.2

4.7

3.146

H1 2020

4,125

-178

4.303

2.617

1,670

29

-12

-795

3,030

374

-74

-

-

50

-24

52

21

-96

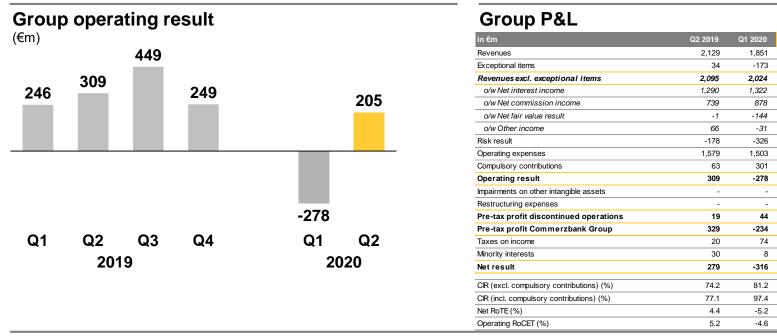
73.5

82.5

-1.0

-0.6

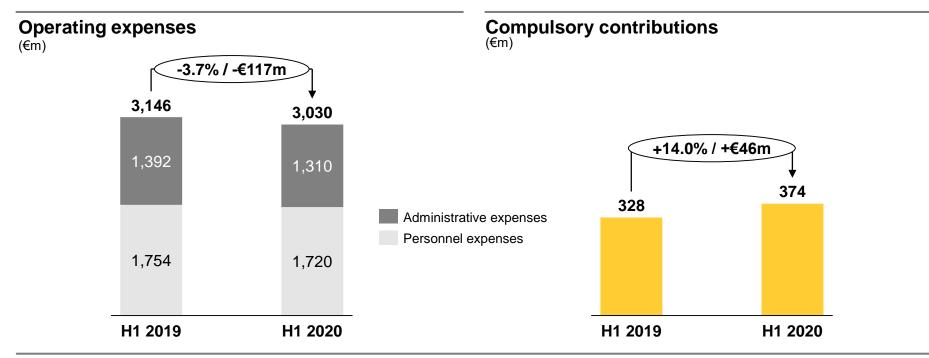
Revenue rebound in Q2: €674m pre-provision profit more than compensating for risk result of -€469m



- > YoY 8.8% increase in underlying revenues driven by rebound in valuations and better NCI (+7.2%)
- > H1 underlying revenues slightly up with improved NII and NCI (+€236m) largely offset by valuation effects (NFV and Other income -€218m lower)
- > Q2 net result of €220m positive tax effect reflects the release of reserves following the completion of tax audits; valuation gains at CommerzVentures non-taxable



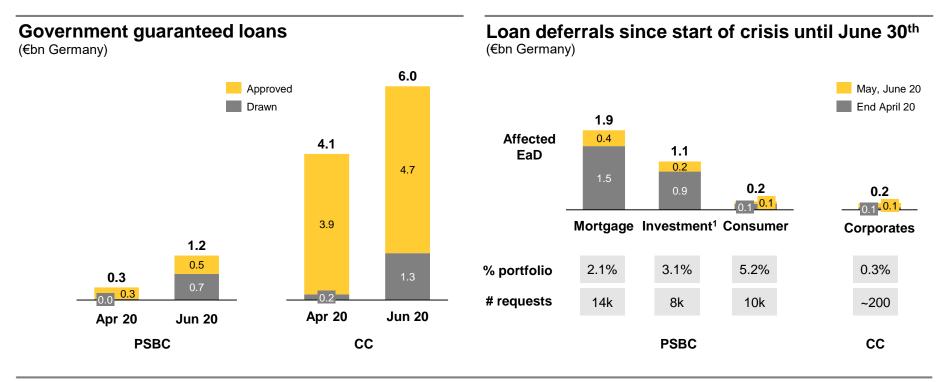
Lower costs reflect effective cost management



- > H1 operating expenses reduced by €117m (Q2 by €53m) YoY with lower expenses for external suppliers, advertising and travel
- > Personnel expenses benefit from a YoY reduction of around 1,000 FTEs to around 39,700 FTEs
- Delivery of IT investments according to plan (e.g. integration of securities brokerage in Commerzbank mobile app, Apple pay based on virtual debit card, 50% increase in number of operational API)



We actively support our customers – moderate demand for deferrals



- > Around 21k loan requests for €20bn received; >50% for KfW loans high ~15% market share for KfW loans (up to €100m)
- > Corporates benefit from reduced expenses (e.g. short-time work) and grants from German government reducing loan demand
- > >80% of deferrals only for principal payments (mainly maturity extensions) remaining deferrals for principal and interest



Q2 risk result includes -€131m impact from Corona and -€175m from large single case

Risk result				Risk result divisional split							
(€m)						Risk Result in €m	Q2 2019	Q1 2020	Q2 2020	H1 2019	H1 2020
						Private and Small Business Customers	-48	-160	-153	-100	-313
						Corporate Clients	-127	-166	-289	-155	-456
						Asset & Capital Recovery	-23	-	-	-24	-
-78		-114				Others & Consolidation	21	-	-27	23	-27
	470	-114				Group	-178	-326	-469	-256	-795
	-178					NPE in €bn					
			-250			Private and Small Business Customers	1.8	1.9	2.0	1.8	2.0
				-326		Corporate Clients	1.7	1.8	2.2	1.7	2.2
						Asset & Capital Recovery	0.3	-	-	0.3	-
						Others & Consolidation	-	0.2	0.2	-	0.2
					-469	Group	3.8	3.9	4.5	3.8	4.5
Q1	Q2	Q3	Q4	Q1	Q2	Group NPE ratio (in %) ¹	0.8	0.8	0.8	0.8	0.8
Q I	QZ	45	44	G I	QZ	Group CoR (bps) ²	16	27	32	16	32
	2	019		20	20	Group CoR on Loans (CoRL) (bps) ³	19	47	58	19	58
	2	013		20	20						

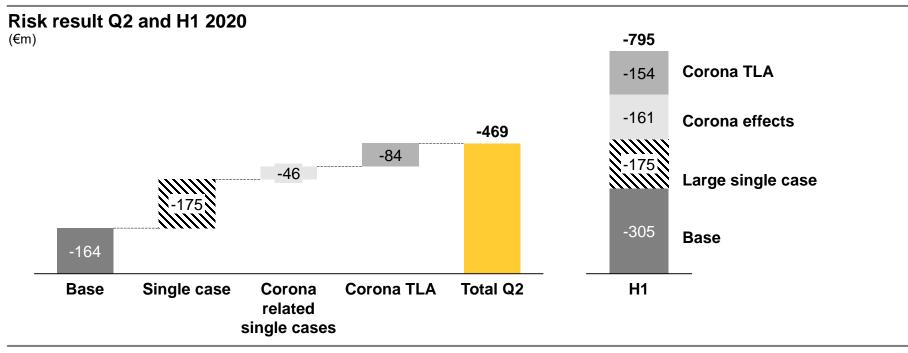
Highlights

- > In CC -€289m risk result driven by large single case and Corona effects of -€45m
- > In PSBC -€153m risk result contains Corona effects of -€60m risk result of mBank -€77m in Q2
- > Risk result in O&C of -€27m almost completely refers to Corona effects
- > Increase in cost of risk on loan book to 58bp reflects booking of large single case 45bp excluding single case

3) Cost of Risk on Loans (CoRL) = Risk Result / Loans and Advances (interim report note (19))



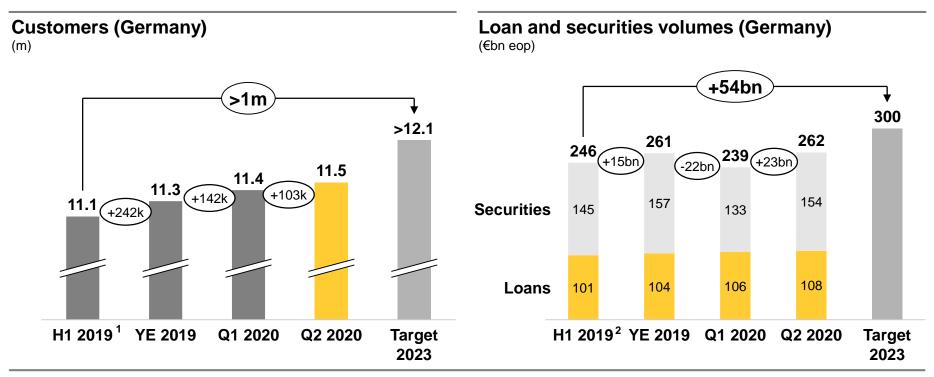
In H1 -€315m risk result booked for Corona effects – thereof -€154m Corona TLA to cover expected H2 requirements



- > €41m of expected Corona effects booked in Q1 as €111m top level adjustment (TLA) has materialized in Q2 remaining TLA is expected to materialize in H2
- → -€154m H1 TLA (-€82m in CC, -€70m in PSBC, -€2m in O&C) covering H2 requirements consist of remaining -€70m booked in Q1 and additional -€84m booked in Q2
- > FY 2020 risk result is expected to be -€1.3bn to -€1.5bn (CoRL 48-55 bp)



Private and Small Business Customers: continued growth



- > Continuing client and volume growth based on quick adoption of digital channels
- > ~75% new customers via online account opening
- > €4.2bn inflow in securities additional €16.9bn increase in securities volume due to rebound in market indices
- > German mortgages up 7% to €84bn with strong new business in Q2 2020 consumer finance book stable at €3.8bn

- 1) Values adjusted for ebase and inactive accounts
- 2) Values adjusted for ebase



Private and Small Business Customers: YoY stable revenues excluding addition to legal reserves for mBank FX loan portfolio

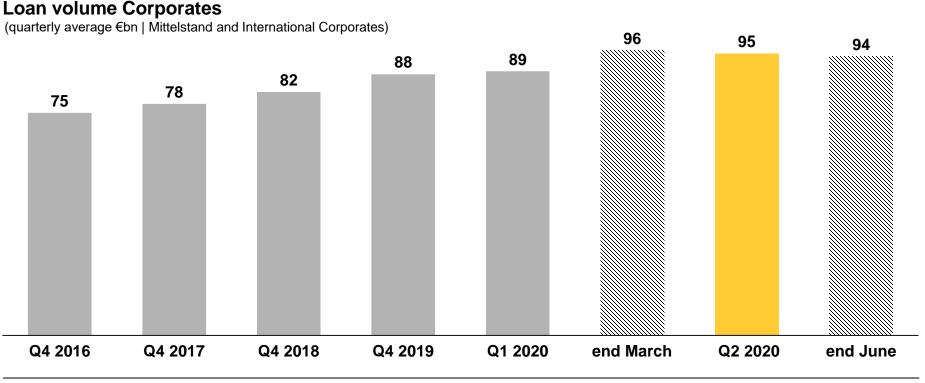
Opera	ating	result				Segmental P&L					
(€m)						in €m	Q2 2019	Q1 2020	Q2 2020	H1 2019	H1 2020
		315				Revenues	1,222	1,316	1,194	2,422	2,510
		313				o/w Private Customers	597	600	543	1,189	1,143
	248					o/w Small Business Customers	204	208	195	401	403
	240					o/w mBank	294	305	273	568	578
						o/w comdirect	100	151	140	196	291
152				149		o/w Commerz Real	47	73	50	108	122
			127	140	112	o/w exceptional revenue items	-21	-21	-8	-41	-28
					112	Revenues excl. exceptional items	1,243	1,337	1,201	2,462	2,538
						Risk result	-48	-160	-153	-100	-313
						Operating expenses	873	871	864	1,743	1,735
						Compulsory contributions	53	137	64	179	201
Q1	Q2	Q3	Q4	Q1	Q2	Operating result	248	149	112	400	261
41	42	40	u -	4.	42	RWA (end of period in €bn)	44.8	47.3	47.6	44.8	47.6
						CIR (excl. compulsory contributions) (%)	71.4	66.2	72.4	72.0	69.1
	20	40		20	20	CIR (incl. compulsory contributions) (%)	75.8	76.5	77.8	79.4	77.1
	20	19		20)20	Operating return on equity (%)	18.9	10.5	7.9	15.4	9.2

Highlights YoY

- Private Customers revenues reflect lower contributions from consumer finance and payments (lower consumption during lockdown) and lower contribution from modelled deposits – stable contributions from mortgages
- Small Business Customers revenues impacted by lower usage of committed credit lines and lower contributions from modelled deposits
- > comdirect revenues driven by strong securities business legal merger with Commerzbank AG expected in early Q4
- > mBank revenues affected by lower Polish interest rates and €42m addition to legal reserves for FX loan portfolio



Corporate Clients: Corona driven drawing of committed credit lines peaked in Q2



- > Drawing of lines by corporates peaked in the middle of the quarter subsequently gradual reduction
- > Gradual reduction of drawn lines as Government support reaches corporates and economy starts to reopen from shutdown



Corporate Clients: stable underlying revenues – risk result drives operating loss

Opera	ating I	result				Segmental P&L					
(€m)						in €m	Q2 2019	Q1 2020	Q2 2020	H1 2019	H1 2020
						Revenues	776	747	791	1,637	1,537
		4.4.0				o/w Mittelstand	442	454	413	896	868
120		146				o/w International Corporates	205	201	262	432	463
120						o/w Institutionals	155	157	150	306	307
			20			o/w others	-3	13	-22	35	-9
	21		39			o/w exceptional revenue items	-23	-78	-13	-32	-91
						Revenues excl. exceptional items	799	825	803	1,669	1,629
						Risk result	-127	-166	-289	-155	-456
						Operating expenses	619	591	583	1,240	1,174
						Compulsory contributions	8	103	7	101	111
					-89	Operating result	21	-114	-89	141	-203
				-114		Pre-tax profit discontinued operations	19	44	6	-	50
Q1	Q2	Q3	Q4	Q1	Q2	RWA (end of period in €bn)	102.5	97.9	99.9	102.5	99.9
						CIR (excl. compulsory contributions) (%)	79.8	79.2	73.7	75.7	76.4
	າດ)19		20	20	CIR (incl. compulsory contributions) (%)	80.9	93.1	74.6	81.9	83.6
	20	119		20	20	Operating return on equity (%)	0.7	-4.0	-3.0	2.4	-3.5

- > Q2 pre-provision result of €201m up by €52m YoY risk result driven by large single case
- International Corporates benefits from Q2 peak in drawing of credit lines as well as strong capital markets franchise for debt capital market issuances
- > Mittelstand and Institutionals reflect lower economic activity and related international trade in Q2 due to Corona pandemic
- > €41m fine of UK Financial Conduct Authority following closure of investigation and remediation reported in exceptional revenue items



Objectives and expectations for 2020 – assuming continued recovery

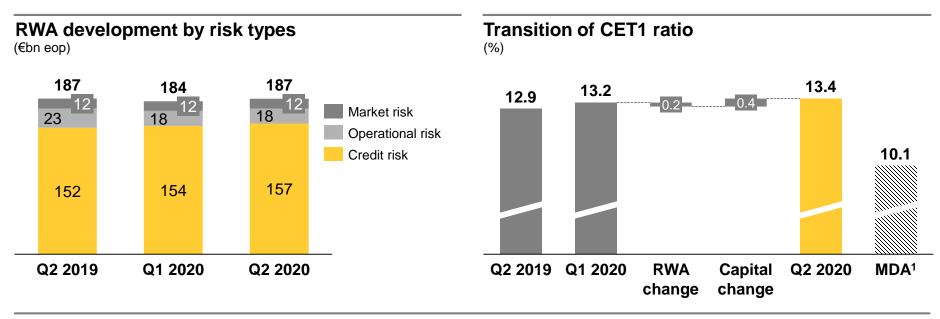
Base case assumptions Objectives and expectations for FY 2020 We expect largely stable customer revenues in PSBC – CC more strongly impacted by Corona No second lockdown We continue our cost management and target a cost base including IT investments slightly below the level of last year Continuing step-bystep improvement in We expect a risk result in a range of -€1.3bn to -€1.5bn economic activity We target a CET1 ratio \geq 12.5% in line with lowered Government support regulatory requirements programs effective We anticipate a negative net result in light of the expected risk result and potential restructuring charges



Capital and Funding



Strong CET1 ratio of 13.4% and buffer to MDA > 300bp



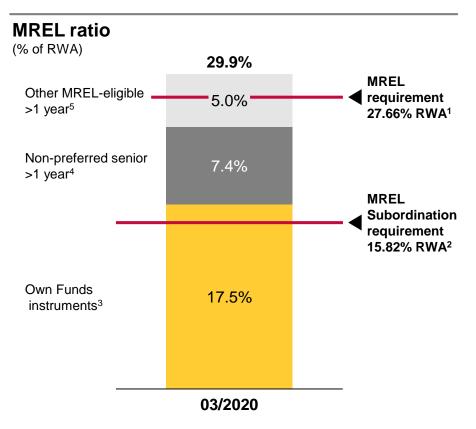
- Net €3.4bn increase of Credit RWA compared to Q1 mainly from higher loan commitments in CC and increased positions with central banks – only minor effects from rating migrations so far
- > No usage of new CRR transition rules in Q2 changed treatment of SME loans will be implemented in Q3
- Increase in capital due to positive net result in Q2, positive OCI effect from revaluation reserve and lower regulatory capital deductions
- > MDA reduced from 10.8% to 10.1% by successful issuance of €2bn additional Tier 1 and Tier 2 capital



Issuance strategy is consistent with new MPE MREL requirement

MREL requirement

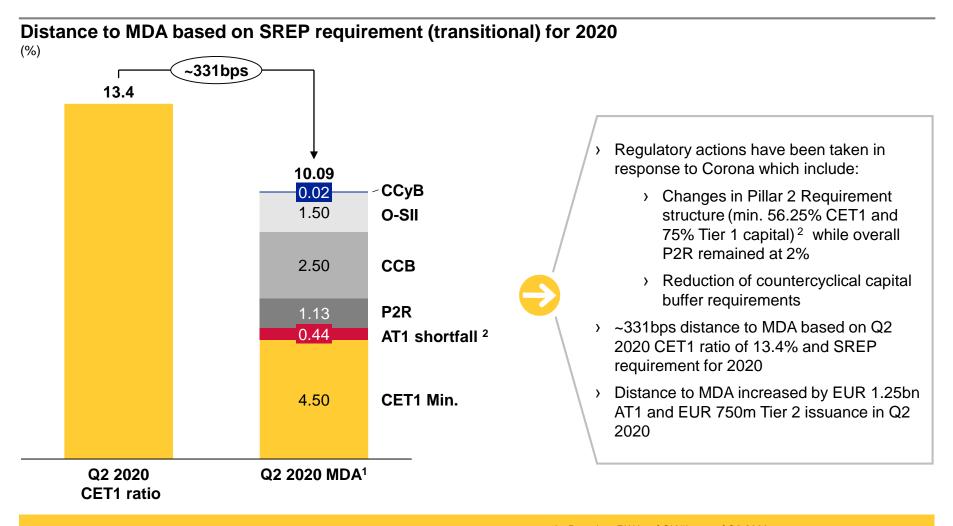
- In February 2020, Commerzbank AG received its current legally binding MREL requirement calibrated based on data as of 31 December 2017
- Resolution approach is a multiple point of entry (MPE) with two separate resolution groups (resolution group A: Commerzbank Group without mBank subgroup; resolution group B: mBank subgroup)
- The MREL requirement for Commerzbank (resolution group A) is to be complied with immediately and is based on the SRB's 2018 MREL policy
- > The MREL requirement in terms of RWA is 27.66%¹
- Additionally, Commerzbank AG received a legally binding MREL subordination requirement of 15.82%² of RWA
- As of 31 March 2020 Commerzbank fulfils both the MREL requirement with a MREL ratio of 29.9% of RWA and the MREL Subordination requirement with a ratio of 24.8% of RWA
- > Current issuance strategy consistent with the requirement
- > A new MREL requirement is expected in H1 2021



- 1) The legally binding MREL requirement is defined as a percentage of total liabilities and own funds (TLOF) and stands at 12.01% based on data as of 31 December 2017
- 2) The legally binding MREL subordination requirement stands at 6.87% TLOF
- 3) Includes amortized amount (regulatory) of Tier 2 instruments with maturity > 1 year
- 4) According to §46f KWG or Non-Preferred Senior by contract
- 5) Non-Covered / Non-Preferred deposits; Preferred Senior Unsecured



Recent capital transactions increased Commerzbank's distance to MDA



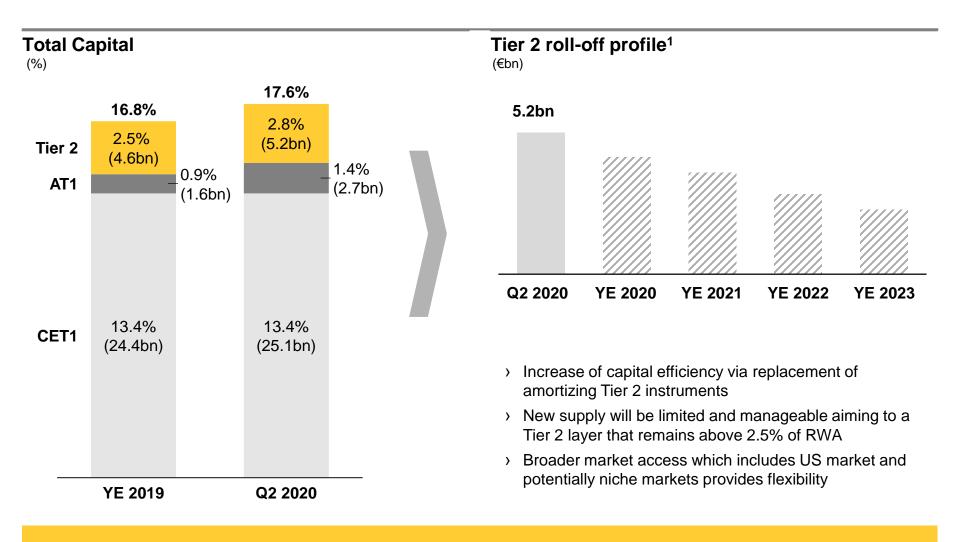
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2) New AT1 requirement of 1.875% and Tier 2 requirement of 2.5%

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Total Capital – Development of Tier 2



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Two Capital Transactions to strengthen our own funds position

record investor interest

	Tier 2	AT1
IPTs	m/s +490 bps area	7% area
Guidance	m/s +440/450 bps	6.375% area
Final Reoffer	m/s +435 bps	6.125%
Book Size	> EUR 4.9bn (final)	> EUR 9.5bn (peak)
# of Investors	> 290 different investors	 > 425 different investors
Books at re-offer	> EUR 4.7bn	> EUR 8.5bn
Subscription	> 6.3x	> 6.8x
Currency / Size	EUR 750mn	EUR 1.25bn
		otal order book among the highest in EUR AT1 with

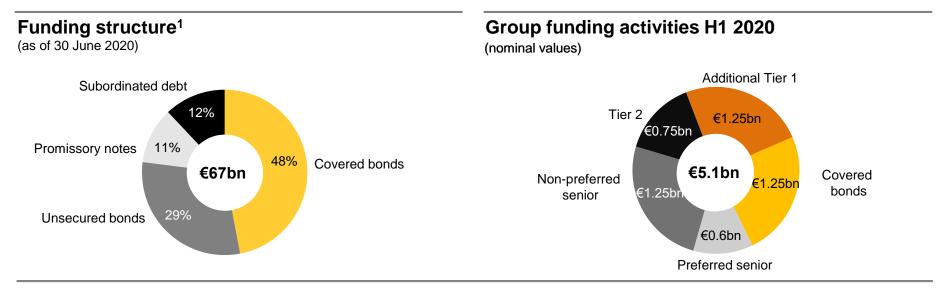
Highlights

- Two successful capital issuances within two weeks
- First EUR Tier 2 bond since 2017
- Commerzbank's first EUR AT1 issue and the first deal under the newly established AT1 Notes Programme
- Highest spread move in EUR AT1 ever (87.5 bps from IPT to Re-Offer)
- Both issuances contribute to the fulfilment of the new MREL requirements received in February 2020

bond through the curve



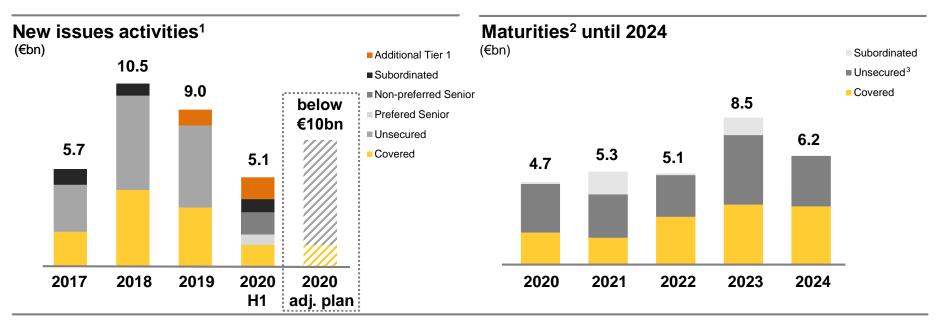
Capital markets funding activities



- > Funding activities well on track, revised funding plan 2020 well below €10bn
- > €5.1bn issued in H1 2020 (average term over 9 years) thereof:
 - Additional Tier1: First AT1 issuance under newly implemented €3bn AT1 program with €1.25bn issuance Perp. NC April 2026
 - Tier 2: €750m transaction 10.5 years non-call 5.5 years
 - Covered bonds: €1.25bn benchmark with 10 years maturity
 - Non-preferred senior: €750m transaction with 7 years maturity and inaugural GBP400m transaction with 5 years maturity
 - Preferred senior: €500m re-opening of the December 2026 issue from 2019



Capital markets funding plan 2020 revised to <€10bn



Highlights

- > Revised funding plan for 2020 well below €10bn as TLTRO III participation (€32bn) replaces funding needs for Pfandbriefe for the remaining year
- Continued focus on diversification of funding basis (e.g. GBP400m non-preferred senior; preferred senior YEN private placement)

3) Unsecured bonds incl. preferred and non-preferred senior bonds

²⁾ Basis IFRS values as of 30 June 2020; non-preferred and preferred senior bonds

Mortgage cover pool with German mortgages

as of 31.03.2020



Mortgage cover pool		Break-down by property type	Break-down by size
Total over assets	€30.338bn		Up to €0.3mn 77%
Cover loans Number of loans Fixed rated assets	€29.699bn >2 <i>39,000</i> 99%	SFH 59% €29.7bn	€29.7bn Over €0.3mn up to €1mn 18%
WA loan-to-value ratio Residual WA life time (capital lockup)	53% ~13 years	MFH 11%	Over €1mn up to €10mn 3% Over €10mn 2%
Further cover assets	€639mn	Others 3%	
Outstanding Pfandbriefe Fixed rated Pfandbriefe	€21.017bn 90%	 > German mortgage loans only > 97.4% residential mortgages, 2.6% 	6 commercial real estate business
Cover surplus (nom.)	€9.321bn 44%	 Approx. 70% of residential mortgage 	ges are "owner occupied"
Rating		 Highly granular pool 77% of the mortgages are 	€300,000 or smaller
Moody's	Aaa	Average loan amount ~ €1	

Portfolio break down public sector cover pool

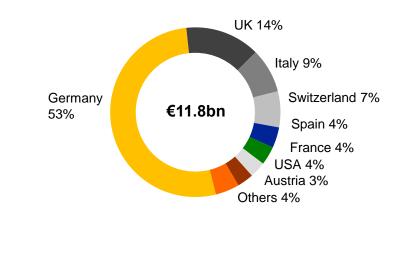
as of 31.03.2020



Public sector cover pool

Total cover assets in	€11.860bn
Cover loans in	€11.774bn
Number of loans	538
Fixed rated assets	68%
Residual WA life time	~12 years
Further cover assets in	€86mn
Outstanding Pfandbriefe	€10.975bn
Fixed rated Pfandbriefe	51%
Cover surplus in	€884mn 8%
Rating	
Moody's	Aaa

Break-down by borrower / guarantor country



- Large portion of legacy public sector assets of former Hypothekenbank Frankfurt AG
- > 19% ECA guaranteed loans ECA lending, a core business segment in corporate clients, continues to increase within the public sector pool



Rating overview Commerzbank

As of 5 August 2020	S&P Global	MOODY'S	Fitch Ratings
Bank Ratings	S&P	Moody's	Fitch
Counterparty Rating/Assessment ¹	A-	A1/ A1 (cr)	BBB+ (dcr)
Deposit Rating ²	BBB+ negative	A1 stable	BBB+
Issuer Credit Rating (long-term debt)	BBB+ negative	A1 stable	BBB negative
Stand-alone Rating (financial strength)	bbb	baa2	bbb
Short-term debt	A-2	P-1	F2
Product Ratings (unsecured issuances)			
Preferred senior unsecured debt	BBB+ negative	A1 stable	BBB+
Non-preferred senior unsecured debt	BBB-	Baa2	BBB negative
Subordinated debt (Tier 2)	BB+	Baa3	BB+
Additional Tier 1 (AT1)	BB-	Ba2	-

Rating events in H1 2020

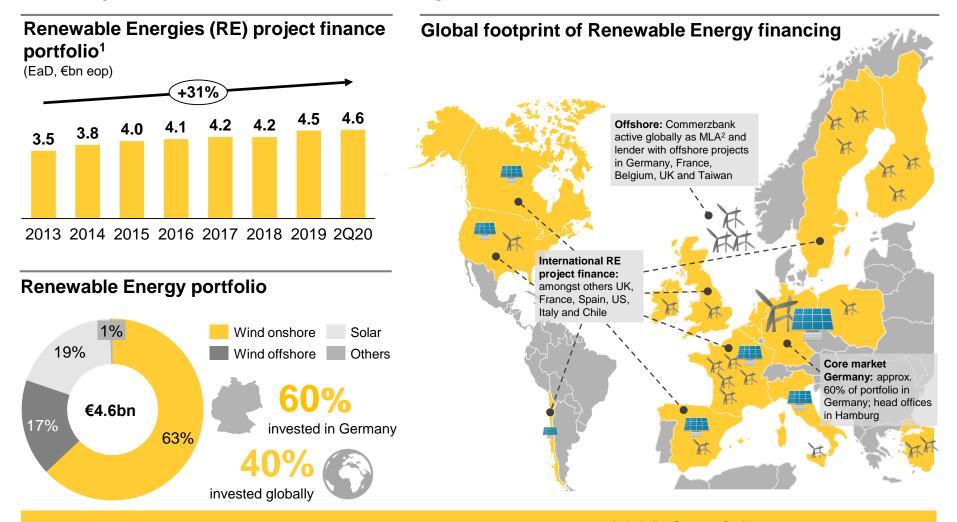
Fitch Ratings downgraded the issuer credit rating of Commerzbank by 1 notch to "BBB" following the Corona disruption, the negative rating outlook remains

S&P Global downgraded the issuer credit rating of Commerzbank by 1 notch to "BBB+" following the expectation that the Corona pandemic and associated lockdown measures will lead to a global economic recession in 2020, the negative rating outlook remains

- 1) Includes client business (i.e. counterparty for derivatives)
- 2) Includes corporate and institutional deposits



As a leading German provider of renewable energy project finance it is our objective to become Germany's most sustainable commercial bank



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Including Corporate Banking
 MLA = Mandated Lead Arranger

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Our strong commitment is underlined in above-average ESG ratings

ESG QualityScores ¹⁾		 Commerzbank assigned with low ESG risks by ISS ESG QualityScores Environment QualityScore 1, Social and Governance QualityScore 2
Climate Change Rating	E D C B A	 Commerzbank's rating is above-average for the financial sector (C) Positioned as "Sector Leader Financials" in DACH region (ranked top 15% of financials in Germany, Austria and Switzerland)
MSCI	CCC B BB BBB A AA AAA	 Single A rated in the upper part of the MSCI ESG rating scale Above-average positions in terms of privacy & data security, financial product safety, human capital and financing environmental impact
SUSTAINALYTICS	Severe High Medium Low Negligible	 Commerzbank is at medium risk of experiencing material financial impacts from ESG factors (score of 23.4 / 100 with 0 being the best) Very well positioned above industry average on the 15th percentile
ISS ESG ESG Corporate Rating	D- D D+ C- C C+ B- B B+ A- A A+	 Rated in the ISS ESG Prime Segment – top 10% of industry group Excellent ratings especially in the categories environmental management, corporate governance and business ethics



Commerzbank 5.0

digital – personal – responsible

Appendix



German economy	31	Capital Management	
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German economy 2020 – a body blow from the Corona virus

Current	 After an encouraging start into the year 2020, the spreading of the Corona virus and the measures aimed at containing the outbreak resulted in a slump of economic activity. As a consequence, German real GDP shrank by 2.0% QoQ in Q1 and by 10.1% in Q2. 	DAX (avg. p.a.) ^{12,431} 12,272 12,103
development	 Since May the German economy has recovered a significant part of the losse it suffered in March and April. However, at the end of June economic activity was still significantly lower than before the Corona crisis. 	S 10,957 10,196
	Almost all parts of the German economy are affected by this slump, albeit at a different degree. One of the less affected sectors is probably construction, while big parts of the service sector, which had been the mainstay of the German economy until the outbreak of the virus, have been hit very hard.	a 2015 2016 2017 2018 2019 2020e Euribor (avg. p.a. %)
	The crisis has significantly affected the labour market. Only the massive use of state-subsidised short-time employment has prevented a massive increase in official unemployment. In May, almost 7 million workers were participating in this scheme. Nevertheless, recently the seasonal adjusted number of officially unemployed people reached a 5-year-high.	-0.02 -0.26 -0.32 -0.32 -0.36 -0.40
	After the fast rebound since the end of April the recovery will probably slow down in the course of the summer as the virus is still hampering economic activity. Nevertheless, real GDP will increase significantly quarter-on-quarter in Q3.	- 2015 2016 2017 2018 2019 2020e GDP (change vs. previous year %) 2.5.2.0 4.5.5.
Our expectation for 2020	As after previous recessions, it will take time until German real GDP reaches its pre-crisis level again. An additional brake for growth is the recent strong increase in business debt. After the crisis firms will try to reduce their debt burden by postponing investment and cutting their workforce.	
	We expect the German economy to shrink by 5.5% in 2020, followed by a recovery of 4.5% in 2021. Obviously the forecast uncertainty is much higher than usually, as it depends strongly on the further development of the pandemic.	Germany Eurozone -5.5 -7.0 2016 2017 2018 2019 2020e 2021



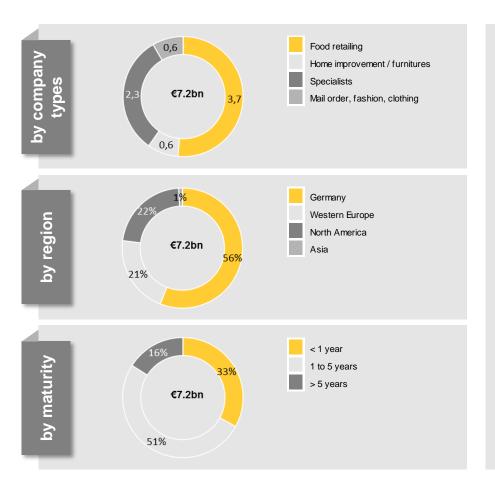
Strong governmental, regulatory and central bank action

Corona related support measures

	German Government	European Union	Regulators and ECB
Regulatory measures	 Domestic short-time working scheme Suspension of insolvency law until October 2020 Full support for trade activities by credit insurer 	 > European short-time working scheme (SURE) > Extended application of EU Solidarity Fund 	 > Easing of capital requirements > Reduction of procyclicality of regulations > Postponement of Basel IV introduction
Financial measures	 > KfW loans with 80/90/100% guarantee available > Equity injection available > Grants given to small SME / self employed 	 > Economic stimulus in long-term budget plan 2021-27 > Next Generation EU (€750bn recovery instrument) > European Stability Mechanism capacities > EU Investments initiative for SMEs and health care > Mobilisation of capital by European Investment Bank 	 > Provision of additional liquidity to banking system > New PEPP bond buying program established > Additional extension of existing QE programmes



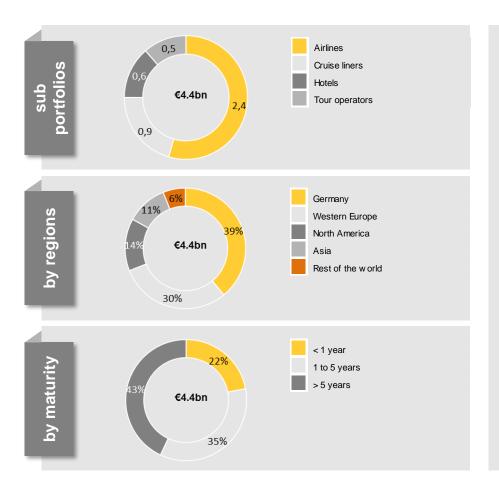
Retail with winners and losers in the Corona crisis – share of 1.5% of overall portfolio



- Overall stable sector due to high proportion of food retailing and drugstores (food retailing with 10-15% non food revenues). Top 10 borrower units represent 57% of sector EaD
- Retail industry: fierce predatory competition in all segments by price and investments in shop modernization
- In crisis: food retailing winner due to stay-at-home effect and shut down of competitors in non food. Fashion: most severely affected
- After crisis: Home Improvement/Furniture/DIY: expected to benefit from "cocooning-impact" and shift in consumer preferences
- Corona liquidity support: 166 applications, thereof 110 approved, 25 in processing, 15 rejected and 16 recalled
- Our consistent strategy of customer selection and support of sustainable business models only over the past years pays off during the current crisis



Travel related industries are strongly affected by the Corona crisis – share of only 0.9% of overall portfolio



- > € 2.4bn airlines portfolio consists of €1.8bn secured aircraft financing and €0.6bn corporate exposure
- Cruise liners (€0.9bn) mostly ECA covered. ECA has provided loan deferral options ("cruise debt holiday of principle") to protect liquidity
- For hotel portfolio (€0.6bn) recovery on a low level expected starting in Q3/2020. The grow will be slow.
 Portfolio consists of €0.3bn asset based financing (only hotels in Germany) and corporate financing (Europewide)
- Tour operators (€0.5bn): Mix of state support and use of KfW programs
- Approximately 52% of the portfolio with investment grade ratings (previous quarter 83%; decrease because of shifts to sub investment grade e.g. cruise liners / tour operators and airlines)



Oil/gas exposure stands for less than 1% of total exposure – approximately 80% investment grade



- More than 60% of the exposure to integrated oil & gas majors and Tier II operators with strong balance sheets. Leverage overall better than 2015/16 across these groups – when oil price was last < USD 30/bbl
- Commodity trader exposure concentrated to world's top independent energy traders with strong liquidity profiles and benefiting from "flight to quality"
- Approximately 80% of the overall portfolio equivalent to investment grade
- High ability to react more than 55% of the exposure with maturities below 1 year
- > No exposure to single asset operations
- > No shale producers
- > No project finance

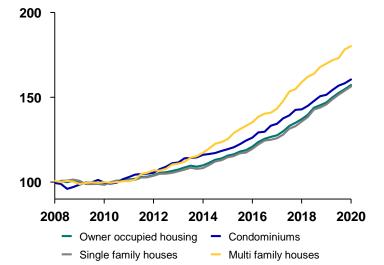
 Largely state owned and / or national companies with diversified operations with integrated upstream and downstream



Residential mortgage business vs. property prices

German residential properties

(index values)



Source: vdpresearch, Commerzbank Research

Prices of houses and flats, existing stock and newly constructed dwellings, averages

Overall mortgage portfolio

- > Growing mortgage volume with a very good risk quality:
 - 12/16: EaD €66.8bn RD 10bp
 - 12/17: EaD €75.2bn RD 9bp
 - 12/18: EaD €81.0bn RD 9bp
 - 12/19: EaD €86.6bn RD 8bp
 - 03/20: EaD €88.6bn RD 8bp
 - 06/20: EaD €90.5bn RD 7bp
- > Rating profile with a share of 91% in investment grade ratings
- Vintages of recent years developed more favourably so far and NPEs remain at a low level
- > Due to risk-oriented selection very low RD
- As a consequence of low interest rates, repayment rates remain on a very high level
- Average "Beleihungsauslauf" (BLA) in new business of 78% in Q2 2020. German BLA is more conservative than the internationally used LtV definition due to the application of the strict German Pfandbrief law

Risk parameters on very good level, loan decisions remain conservative

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Commerzbank financials at a glance

Group	Q2 2019	Q1 2020	Q2 2020	H1 2019	H1 2020
Operating result (€m)	309	-278	205	555	-74
Net result (€m)	279	-316	220	401	-96
CET1 ratio (%) ¹	12.9	13.2	13.4	12.9	13.4
Total assets (€bn)	518	517	551	518	551
RWA €bn)	187	184	187	187	187
Leverage ratio fully loaded (%)	4.5	4.7	4.7	4.5	4.7
Cost/income ratio (excl. compulsory contributions) (%)	74.2	81.2	67.1	73.4	73.5
Cost/income ratio (incl. compulsory contributions) (%)	77.1	97.4	70.4	81.1	82.5
Net RoE (%)	4.0	-4.7	2.9	2.9	-0.9
Net RoTE (%)	4.4	-5.2	3.1	3.2	-1.0
Total capital ratio fully loaded (%) ¹	15.7	16.1	17.3	15.7	17.3
NPE ratio (in %)	0.8	0.8	0.8	0.8	0.8
Group CoR (bps) ²	16	27	32	16	32
Group CoR on Loans (CoRL) (bps) ³	19	47	58	19	58

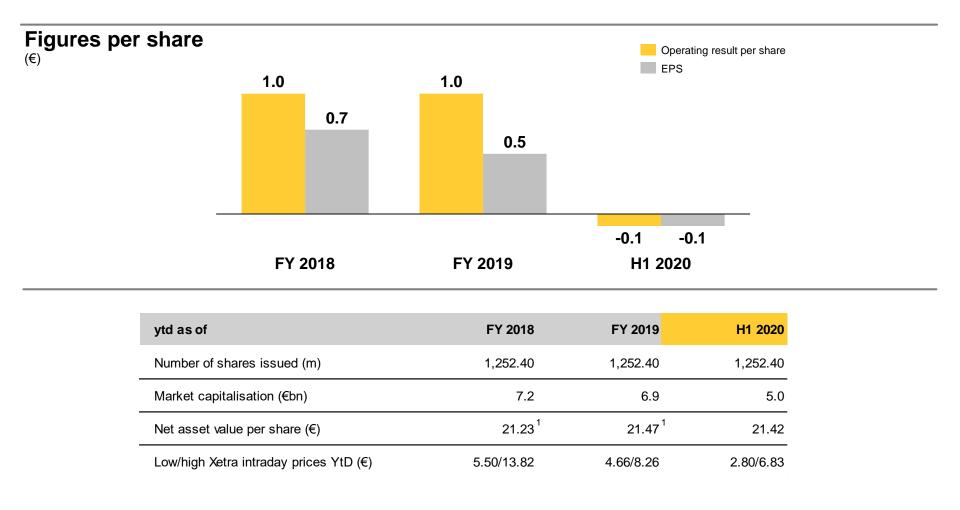
Includes net results reduced by dividend accrual where applicable and potential (fully discretionary) AT1 coupons
 Cost of Risk (CoR) = Risk Result / Exposure at Default

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3) Cost of Risk on Loans (CoRL) = Risk Result / Loans and Advances (interim report note (19))

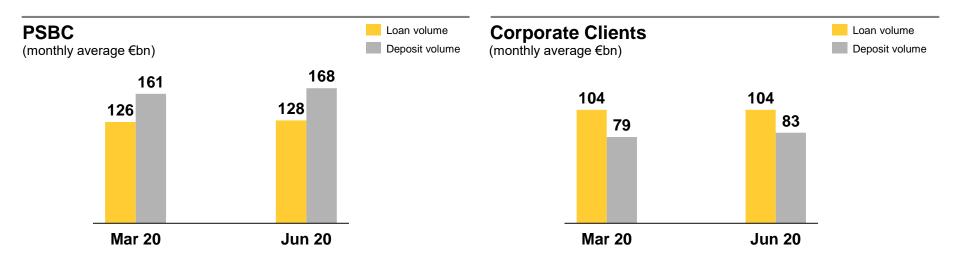


Key figures Commerzbank share





Loan and deposit development

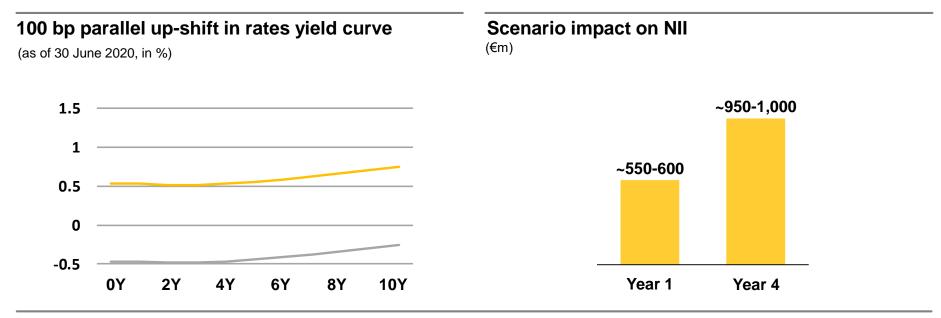


Highlights

- Loan growth in Private and Small Business Customers driven by residential mortgage business and investment loans in Germany – Corona driven increase in deposit base
- > Higher loan volumes in International Corporates offset by Mittelstand and Institutionals
- > Deposit volumes in CC at previous year's levels with increases in International Corporates and Mittelstand



Significant NII potential in scenario of rising interest rates

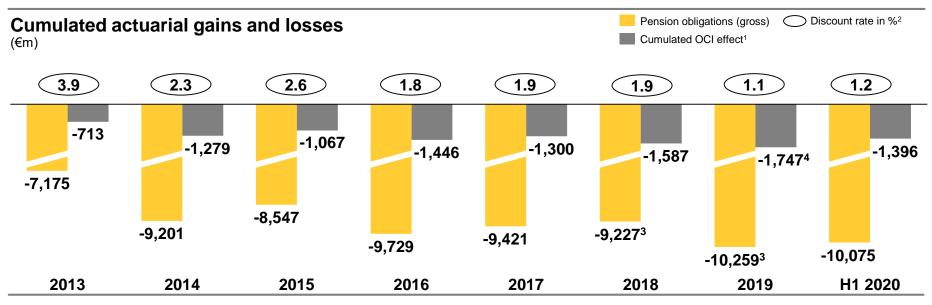


Highlights

- > Year 1 effect of ~€550-600m driven by short-end rates due to large stock of overnight (excess) deposits
- > Thereof ~1/2 stem from leaving the negative interest rate territory
- > Year 4 effect of ~€950-1,000m driven by higher reinvestment yield of modelled deposits used to refinance longer term loans



IAS 19: Development of pension obligations



Additional information

- > Discount rate slightly increased in H1, producing moderate YtD valuation gain in pension obligations. In addition, YtD valuation gain in plan assets mainly from higher market value of interest rate hedges. In total positive net effect (after tax) of +€351m in YtD OCI
- > The discount rate is derived from a AA rated corporate bond basket yield with average duration of 18 years
- > The average funding ratio (plan assets vs. pension obligations) of all Group plans is 100%
- > Since 2013, hedge via plan assets dampened the obligation increase of €2,900m to a cumulated OCI capital effect of -€683m

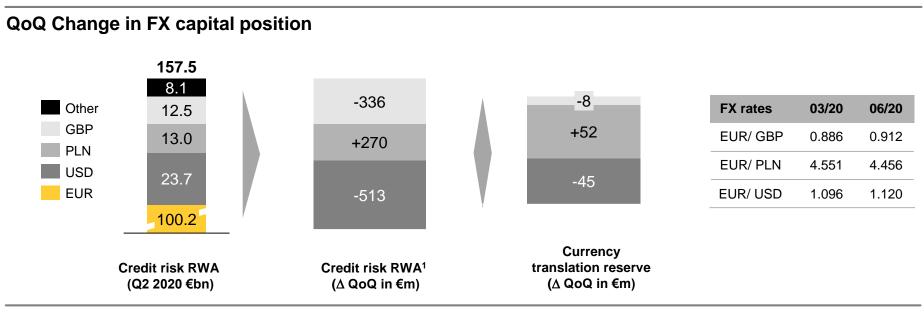
1) OCI effect driven by development of plan assets versus pension obligations, after tax, without minorities

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2) Discount rate for pension plans in Germany (represent 88% of total pension obligations)
3) From 2018 onwards excluding pension obligations of EMC and ebase (sold in July 2019)



Net positive impact on CET1 ratio from FX effects



Explanation

Positive impact on CET1 ratio mainly due to lower credit RWA with nearly stable currency translation reserve

- Net decreasing Credit Risk RWA with -€0.6bn from FX effects mainly due to weakening of USD and GBP against EUR
- Nearly stable currency translation reserve due to compensating effects (PLN +€52m, USD -€45m, GBP -€8m)



Group equity composition

	Capital Q1 2020 EoP €bn	Capital Q2 2020 EoP €bn	Capital Q2 2020 Average €bn			Ratios Q2 2020 %		Ratio Q2 2020 %		Ratios H1 2020 %
Common equity tier 1 capital	24.2	25.1	24.6 ¹	\rightarrow	Op. RoCET	3.3%	CET1 ratio	13.4%	Op. RoCET	-0.6%
DTA	0.7	0.6								
Minority interests	0.5	0.5								
Prudent Valuation	0.4	0.2								
IRB shortfall	0.2	0.1								
Instruments that are given recognition in AT1 Capital	0.9	2.1								
Other regulatory adjustments	0.8	0.5								
Tangible equity	27.6	29.1	28.0 ¹	\rightarrow	Op. RoTE	2.9%			Op. RoTE	-0.5%
Goodwill and other intangible assets	2.6	2.6	2.6							
IFRS capital	30.3	31.7	30.7 ¹							
Subscribed capital	1.3	1.3								
Capital reserve	17.2	17.2								
Retained earnings ²	10.7	10.4								
Currency translation reserve	-0.4	-0.3								
Revaluation reserve	-0.3	-0.1								
Cash flow hedges	0.0	0.0								
Consolidated P&L	-0.3	-0.1								
IFRS capital attributable to Commerzbank shareholders	28.2	28.4	28.3 ¹	\rightarrow	Net RoE	2.9%			Net RoE	-0.9%
Additional equity components	0.9	2.1	1.2		Net RoTE	3.1%			Net RoTE	-1.0%
Non-controlling interests	1.2	1.2	1.2							

1) Includes consolidated P&L reduced by accrual for potential (fully discretionary) AT1 coupons

2) Excluding consolidated P&L reduced by accrual for potential (fully discretionary) AT1 coupons



Commerzbank Group

€m	Q1	Q2	H1	Q3	Q4	FY	Q1	Q2	H1
em	2019	2019	2019	2019	2019	2019	2020	2020	2020
Total clean revenues	2,190	2,095	4,285	2,169	2,161	8,615	2,024	2,278	4,303
Exceptional items	-34	34	-	13	11	24	-173	-5	-178
Total revenues	2,156	2,129	4,285	2,182	2,172	8,639	1,851	2,273	4,125
o/w Net interest income	1,231	1,274	2,505	1,259	1,305	5,070	1,320	1,278	2,597
o/w Net commission income	768	739	1,507	763	786	3,056	877	791	1,668
o/w Net fair value result	85	28	113	15	116	244	-304	163	-141
o/w Other income	73	87	160	145	-36	270	-42	42	-
o/w Dividend income	1	10	11	5	19	35	2	12	13
o/w Net income from hedge accounting	50	46	96	36	-27	105	-70	135	64
o/w Other financial result	-20	31	11	-20	36	27	13	2	15
o/w At equity result	5	2	7	2	2	10	2	3	5
o/w Other net income	37	-2	35	122	-65	93	12	-109	-97
Risk result	-78	-178	-256	-114	-250	-620	-326	-469	-795
Operating expenses	1,567	1,579	3,146	1,559	1,608	6,313	1,503	1,526	3,030
Compulsory contributions	265	63	328	60	65	453	301	73	374
Operating result	246	309	555	449	249	1,253	-278	205	-74
Impairments on other intangible assets	-	-	-	-	28	28	-	-	-
Restructuring expenses	-	-	-	-	101	101	-	-	-
Pre-tax result discontinued operations	-19	19	-	-7	-9	-17	44	6	50
Pre-tax result Commerzbank Group	227	329	555	441	111	1,108	-234	211	-24
Taxes on income	91	20	110	103	114	327	74	-22	52
Minority Interests	14	30	44	43	13	100	8	13	21
Consolidated Result attributable to Commerzbank shareholders	122	279	401	295	-15	681	-316	220	-96
and investors in additional equity components	.==						0.0		
Total Assets	503,134	517,912	517,912	513,206	463,557	463,557	517,150	550,628	550,628
o/w Discontinued operations	14,068	13,613	13,613	9,347	7,955	7,955	4,752	2,179	2,179
Average capital employed	23,440	23,818	23,635	24,108	24,402	23,940	24,269	24,577	24,453
RWA credit risk (end of period)	150,964	151,377	151,377	154,838	151,588	151,588	153,812	157,215	157,215
RWA market risk (end of period)	10,418	11,045	11,045	11,397	10,847	10,847	11,113	11,208	11,208
RWA operational risk (end of period)	21,562	22,833	22,833	21,859	18,728	18,728	18,178	18,056	18,056
RWA (end of period) continued operations	182,944	185,256	185,256	188,094	181,163	181,163	183,102	186,478	186,478
RWA (end of period) discontinued operations	2,213	1,541	1,541	1,351	602	602	690	574	574
RWA (end of period)	185,158	186,797	186,797	189,445	181,765	181,765	183,792	187,051	187,051
Cost/income ratio (excl. compulsory contributions) (%)	72.7%	74.2%	73.4%	71.4%	74.0%	73.1%	81.2%	67.1%	73.5%
Cost/income ratio (incl. compulsory contributions) (%)	85.0%	77.1%	81.1%	74.2%	77.0%	78.3%	97.4%	70.4%	82.5%
Operating return on CET1 (RoCET) (%)	4.2%	5.2%	4.7%	7.4%	4.1%	5.2%	-4.6%	3.3%	-0.6%
Operating return on tangible equity (%)	3.8%	4.7%	4.2%	6.6%	3.6%	4.7%	-4.0%	2.9%	-0.5%
Return on equity of net result (%)	1.8%	4.0%	2.9%	4.0%	-0.4%	2.3%	-4.7%	2.9%	-0.9%
Net return on tangible equity (%)	2.0%	4.4%	3.2%	4.4%	-0.5%	2.6%	-5.2%	3.1%	-1.0%



Private and Small Business Customers

€m	Q1 2019	Q2 2019	H1 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	H1 2020
Total clean revenues	1,219	1,243	2,462	1,242	1,175	4,878	1,337	1,201	2,538
Exceptional items	-20	-21	-41	84	-14	30	-21	-8	-28
Total revenues	1,199	1,222	2,422	1,326	1,161	4,909	1,316	1,194	2,510
o/w Net interest income	664	691	1,355	685	680	2,720	689	641	1,330
o/w Net commission income	467	460	928	485	500	1,912	586	502	1,087
o/w Net fair value result	57	48	105	51	57	213	31	66	96
o/w Other income	11	24	34	105	-76	64	11	-14	-3
o/w Dividend income	1	4	5	-	5	10	1	11	12
o/w Net income from hedge accounting	1	1	1	1	1	3	1	-	1
o/w Other financial result	7	5	12	11	1	24	6	5	11
o/w At equity result	3	-	3	-	-	3	-	-	-
o/w Other net income	-1	14	13	93	-81	25	3	-31	-28
Risk result	-52	-48	-100	-87	-67	-253	-160	-153	-313
Operating expenses	870	873	1,743	873	913	3,529	871	864	1,735
Compulsory contributions	125	53	179	51	55	285	137	64	201
Operating result	152	248	400	315	127	841	149	112	261
Total Assets	141,420	144,551	144,551	147,036	150,316	150,316	155,278	158,896	158,896
Liabilities	175,928	180,932	180,932	182,362	186,475	186,475	186,600	194,480	194,480
Average capital employed	5,102	5,248	5,175	5,446	5,658	5,361	5,680	5,714	5,700
RWA credit risk (end of period)	37,292	38,334	38,334	40,469	41,109	41,109	40,728	41,035	41,035
RWA market risk (end of period)	919	946	946	949	951	951	964	1,076	1,076
RWA operational risk (end of period)	4,950	5,494	5,494	5,038	5,155	5,155	5,583	5,457	5,457
RWA (end of period)	43,162	44,774	44,774	46,457	47,215	47,215	47,275	47,568	47,568
Cost/income ratio (excl. compulsory contributions) (%)	72.6%	71.4%	72.0%	65.8%	78.6%	71.9%	66.2%	72.4%	69.1%
Cost/income ratio (incl. compulsory contributions) (%)	83.0%	75.8%	79.4%	69.7%	83.4%	77.7%	76.5%	77.8%	77.1%
Operating return on CET1 (RoCET) (%)	11.9%	18.9%	15.4%	23.1%	8.9%	15.7%	10.5%	7.9%	9.2%
Operating return on tangible equity (%)	11.5%	18.3%	15.0%	22.7%	8.8%	15.3%	10.4%	7.8%	9.1%



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Part of Segment Private and Small Business Customers

€m	Q1 2019	Q2 2019	H1 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	H1 2020
Total clean revenues	2019	2019	568	2019	2019	1,121	305	2020	578
	274	-			255	,			
Exceptional items	-	-3	-3	-2	-	-5	-7	5	-2
Total revenues	274	291	565	296	255	1,116	299	278	577
o/w Net interest income	180	197	377	210	204	791	214	190	404
o/w Net commission income	55	53	108	59	62	229	64	65	129
o/w Net fair value result	45	44	88	49	48	185	27	57	84
o/w Other income	-5	-3	-8	-22	-59	-88	-6	-34	-41
o/w Dividend income	-	1	1	-	-	1	-	1	1
o/w Net income from hedge accounting	1	1	1	1	1	3	1	-	1
o/w Other financial result	4	-	3	3	1	7	-2	1	-
o/w At equity result	-	-	-	-	-	-	-	-	-
o/w Other net income	-9	-4	-13	-25	-60	-98	-5	-37	-42
Risk result	-30	-48	-78	-50	-39	-168	-83	-77	-160
Operating expenses	119	125	244	125	125	494	126	124	250
Compulsory contributions	75	29	104	31	32	166	75	38	114
Operating result	50	89	139	89	60	289	15	38	53
Total Assets	34,602	35,732	35,732	36,055	37,254	37,254	37,823	40,804	40,804
Liabilities	33,460	34,297	34,297	34,434	35,608	35,608	36,343	39,277	39,277
Average capital employed	2,156	2,240	2,201	2,322	2,325	2,261	2,303	2,292	2,301
RWA credit risk (end of period)	16,209	17,213	17,213	17,094	17,533	17,533	17,144	17,207	17,207
RWA market risk (end of period)	404	477	477	428	431	431	426	412	412
RWA operational risk (end of period)	1,511	1,697	1,697	1,443	1,320	1,320	1,384	1,562	1,562
RWA (end of period)	18,124	19,388	19,388	18,965	19,283	19,283	18,954	19,181	19,181
Cost/income ratio (excl. compulsory contributions) (%)	43.5%	43.0%	43.2%	42.3%	48.8%	44.2%	42.1%	44.7%	43.3%
Cost/income ratio (incl. compulsory contributions) (%)	70.7%	52.9%	61.5%	52.7%	61.2%	59.1%	67.3%	58.4%	63.0%
Operating return on CET1 (RoCET) (%)	9.3%	15.9%	12.6%	15.4%	10.3%	12.8%	2.6%	6.7%	4.6%
Operating return on tangible equity (%)	8.9%	15.3%	12.2%	15.4%	10.4%	12.5%	2.6%	6.8%	4.7%



Corporate Clients

€m	Q1 2019	Q2 2019	H1 2019	Q3 2019	Q4 2019	FY 2019	Q1 2020	Q2 2020	H1 2020
Total clean revenues	870	799	1,669	823	835	3,328	825	803	1,629
Exceptional items	-8	-23	-32	-42	-13	-86	-78	-13	-91
Total revenues	861	776	1,637	781	823	3,241	747	791	1,537
o/w Net interest income	468	452	920	460	479	1,858	445	450	894
o/w Net commission income	308	287	595	287	297	1,179	300	300	600
o/w Net fair value result	75	22	97	18	72	187	-41	74	33
o/w Other income	11	15	26	17	-26	17	43	-33	10
o/w Dividend income	1	3	3	4	4	11	-	3	3
o/w Net income from hedge accounting	6	6	12	9	-5	16	6	4	9
o/w Other financial result	-	2	2	-2	-2	-2	-3	-	-3
o/w At equity result	2	2	4	2	2	8	2	2	5
o/w Other net income	3	1	4	4	-24	-16	38	-42	-3
Risk result	-28	-127	-155	-31	-156	-342	-166	-289	-456
Operating expenses	620	619	1,240	596	619	2,455	591	583	1,174
Compulsory contributions	93	8	101	8	9	118	103	7	111
Operating result	120	21	141	146	39	326	-114	-89	-203
Impairments on other intangible assets	-	-	-	-	28	28	-	-	-
Pre-tax result discontinued operations	-19	19	-	-7	-9	-17	44	6	50
Pre-tax result (total)	101	41	142	139	2	282	-70	-83	-153
Total Assets	193,853	200,721	200,721	200,113	178,831	178,831	196,196	188,289	188,289
o/w Discontinued operations	14,068	13,613	13,613	9,347	7,955	7,955	4,752	2,179	2,179
Liabilities	196,818	200,151	200,151	202,929	172,460	172,460	192,166	192,141	192,141
o/w Discontinued operations	12,774	12,832	12,832	11,061	8,528	8,528	5,364	3,878	3,878
Average capital employed	11,589	12,051	11,798	12,130	11,965	11,895	11,544	11,920	11,742
RWA credit risk (end of period)	81,855	82,504	82,504	85,199	81,915	81,915	83,655	84,929	84,929
RWA market risk (end of period)	4,855	4,914	4,914	5,359	4,995	4,995	5,883	6,597	6,597
RWA operational risk (end of period)	13,052	13,554	13,554	11,223	8,270	8,270	7,644	7,774	7,774
RWA (end of period) continued operations	99,762	100,973	100,973	101,781	95,181	95,181	97,182	99,300	99,300
RWA (end of period) discontinued operations	2,213	1,541	1,541	1,351	602	602	690	574	574
Cost/income ratio (excl. compulsory contributions) (%)	72.0%	79.8%	75.7%	76.3%	75.2%	75.7%	79.2%	73.7%	76.4%
Cost/income ratio (incl. compulsory contributions) (%)	82.8%	80.9%	81.9%	77.4%	76.3%	79.4%	93.1%	74.6%	83.6%
Operating return on CET1 (RoCET) (%)	4.1%	0.7%	2.4%	4.8%	1.3%	2.7%	-4.0%	-3.0%	-3.5%
Operating return on tangible equity (%)	3.9%	0.7%	2.3%	4.6%	1.2%	2.6%	-3.8%	-2.9%	-3.3%



Asset & Capital Recovery

€m	Q1	Q2	H1	Q3	Q4	FY	Q1	Q2	H1
	2019	2019	2019	2019	2019	2019	2020	2020	2020
Total clean revenues	14	-11	3	-	-	3	-	-	-
Exceptional items	-3	78	75	-	-	75	-	-	-
Total revenues	11	68	79	-	-	79	-	-	-
o/w Net interest income	-15	-8	-23	-	-	-23	-	-	-
o/w Net commission income	-	-	-	-	-	-	-	-	-
o/w Net fair value result	51	60	111	-	-	111	-	-	-
o/w Other income	-25	16	-9	-	-	-9	-	-	-
o/w Dividend income	-	-	-	-	-	-	-	-	-
o/w Net income from hedge accounting	-3	13	10	-	-	10	-	-	-
o/w Other financial result	-27	8	-19	-	-	-19	-	-	-
o/w At equity result	-	-	-	-	-	-	-	-	-
o/w Other net income	5	-5	-	-	-	-	-	-	-
Risk result	-1	-23	-24	-	-	-24	-	-	-
Operating expenses	9	7	15	-	-	15	-	-	-
Compulsory contributions	9	-	9	-	-	9	-	-	-
Operating result	-7	38	31	-	-	31	-	-	-
Total Assets	11,155	11,226	11,226	-	-	-	-	-	-
o/w Assets excl repos, collaterals and trading assets	3,763	4,019	4,019	-	-	-	-	-	-
Liabilities	9,880	10,130	10,130	-	-	-	-	-	-
Exposure at default	4,702	4,457	4,457	-	-	-	-	-	-
RWA credit risk (end of period)	7,268	7,127	7,127	-	-	-	-	-	-
RWA market risk (end of period)	1,819	2,267	2,267	-	-	-	-	-	-
RWA operational risk (end of period)	1,421	1,401	1,401	-	-	-	-	-	-
RWA (end of period)	10,508	10,795	10,795	-	-	-	-	-	-



Others & Consolidation

€m	Q1	Q2	H1	Q3	Q4	FY	Q1	Q2	H1
	2019	2019	2019	2019	2019	2019	2020	2020	2020
Total clean revenues	87	63	150	104	151	405	-138	274	136
Exceptional items	-2	-	-3	-29	37	5	-74	15	-59
Total revenues	85	63	148	74	188	410	-212	289	77
o/w Net interest income	115	139	254	114	146	514	186	187	374
o/w Net commission income	-8	-8	-16	-8	-11	-35	-9	-11	-20
o/w Net fair value result	-98	-101	-200	-54	-13	-267	-294	23	-270
o/w Other income	76	33	109	23	66	198	-96	90	-6
o/w Dividend income	-	3	3	-	11	15	-	-2	-2
o/w Net income from hedge accounting	46	26	72	27	-23	76	-77	131	54
o/w Other financial result	-	15	15	-29	37	23	10	-4	7
o/w At equity result	-	-	-	-	-	-	-	-	-
o/w Other net income	30	-11	19	25	41	84	-29	-36	-65
Risk result	2	21	23	4	-27	-	-	-27	-27
Operating expenses	68	80	148	89	77	314	41	80	121
Compulsory contributions	38	1	39	1	1	41	60	2	62
Operating result	-19	2	-17	-12	84	55	-313	181	-132
Restructuring expenses	-	-	-	-	101	101	-	-	-
Pre-tax profit continued operations	-19	2	-17	-12	-18	-46	-313	181	-132
Total Assets	156,707	161,414	161,414	166,057	134,410	134,410	165,676	203,442	203,442
Liabilities	120,509	126,699	126,699	127,915	104,622	104,622	138,384	164,008	164,008
Average capital employed	5,126	4,912	5,042	4,669	5,246	5,064	7,046	6,943	7,012
RWA credit risk (end of period)	24,549	23,412	23,412	29,170	28,564	28,564	29,429	31,250	31,250
RWA market risk (end of period)	2,824	2,918	2,918	5,088	4,900	4,900	4,265	3,535	3,535
RWA operational risk (end of period)	2,139	2,385	2,385	5,597	5,303	5,303	4,951	4,825	4,825
RWA (end of period)	29,512	28,715	28,715	39,856	38,768	38,768	38,644	39,610	39,610



Commerzbank Group

Exceptional Revenue Items

€m	Q1	Q2	H1	Q3	Q4	FY	Q1	Q2	H1
	2019	2019	2019	2019	2019	2019	2020	2020	2020
Exceptional Revenue Items	-34	34	-	13	11	24	-173	-5	-178
o/w Net interest income	-22	-16	-39	-17	-17	-72	-2	-17	-19
o/w Net fair value result	18	30	48	-83	32	-4	-160	-10	-170
o/w Other income	-30	21	-9	113	-4	100	-11	22	11
o/w FVA, CVA / DVA, AT1 FX effect1, Other former ACR valuations (NII, NFVR)	-15	86	71	-74	47	45	-160	49	-111
PSBC	-20	-21	-41	84	-14	30	-21	-8	-28
o/w Net interest income	-19	-18	-37	-16	-15	-67	-13	-12	-26
o/w Net fair value result	-1	-3	-4	-3	1	-6	-7	5	-2
o/w Other income	-	-	-	103	-	103	-	-	-
o/w FVA, CVA / DVA (NII, NFVR)	-1	-3	-4	-3	1	-6	-7	5	-2
CC	-8	-23	-32	-42	-13	-86	-78	-13	-91
o/w Net interest income	-3	-3	-6	-2	-4	-13	-	-2	-2
o/w Net fair value result	-5	-20	-26	-40	-9	-75	-78	30	-48
o/w Other income	-	-	-	-	1	1	-	-41	-41
o/w FVA, CVA / DVA (NII, NFVR)	-8	11	3	-42	9	-30	-78	29	-50
ACR	-3	78	75	-	-	75	-	-	-
o/w Net interest income	-	4	4	-	-	4	-	-	-
o/w Net fair value result	27	53	80	-	-	80	-	-	-
o/w Other income	-30	21	-9	-	-	-9	-	-	-
o/w FVA, CVA / DVA, Other former ACR valuations (NII, NFVR)	-3	78	75	-	-	75	-	-	-
0&C	-2	-	-3	-29	37	5	-74	15	-59
o/w Net interest income	-	-	-	1	2	4	11	-3	8
o/w Net fair value result	-2	-	-3	-41	40	-3	-74	-45	-119
o/w Other income	-	-	-	10	-5	4	-11	64	53
o/w FVA, CVA / DVA, AT1 FX effect,1 Other former ACR valuations (NII, NFVR)	-2	-	-3	-29	37	5	-74	15	-59

Description of Exceptional Revenue Items

2019	€m		€m	2020	€m
Q1 PPA Consumer Finance (PSBC)	-19	Q4 PPA Consumer Finance (PSBC)	-15	Q1 PPA Consumer Finance (PSBC)	-13
Q2 PPA Consumer Finance (PSBC)	-18	Q4 Insurance-based product (CC)	-22	Q2 PPA Consumer Finance (PSBC)	-12
Q2 Insurance-based product (CC)	-34			Q2 Fine UK Financial Conduct Authority (CC)	-41
Q3 PPA Consumer Finance (PSBC)	-16				
Q3 Sale of ebase (PSBC)	103				



Glossary – Key Ratios

Key Ratio	Abbreviation	Calculated for	Numerator		Denominator	
				Group	Private and Small Business Customers and Corporate Clients	Others & Consolidation
Cost/income ratio (excl. compulsory contributions) (%)	CIR (excl. compulsory contributions) (%)	Group as well as segments PSBC and CC	Operating expenses	Total revenues	Total revenues	n/a
Cost/income ratio (incl. compulsory contributions) (%)	CIR (incl. compulsory contributions) (%)	Group as well as segments PSBC and CC	Operating expenses and compulsory contributions	Total revenues	Total revenues	n/a
Operating return on CET1 (%)	Op. RoCET (%)	Group and segments (excl. O&C)	Operating profit	Average CET11	12% ² of the average RWAs (YTD: PSBC €47.5bn, CC €98.4bn)	n/a (note: O&C contains the reconciliation to Group CET1)
Operating return on tangible equity (%)	Op. RoTE (%)	Group and segments (excl. O&C)	Operating profit	Average IFRS capital after deduction of goodwill and other intangible assets ¹	12% ² of the average RWAs plus average regulatory capital deductions (excluding goodwill and other intangible assets) (YTD: PSBC €0bn, CC €0.5bn)	n/a (note: O&C contains the reconciliation to Group tangible equity)
Return on equity of net result (%)	Net RoE (%)	Group	Consolidated Result attributable to Commerzbank shareholders and investors in additional equity components after deduction of potential (fully discretionary) AT1 coupon	Average IFRS capital without non-controlling interests and without additional equity components ¹	n/a	n/a
Net return on tangible equity (%)	Net RoTE (%)	Group	Consolidated Result attributable to Commerzbank shareholders and investors in additional equity components after deduction of potential (fully discretionary) AT1 coupon	Average IFRS capital without non-controlling interests and without additional equity components after deduction of goodwill and other intangible assets 1	n/a	n/a
Key Parameter	Calculated for	Calculation				
Total clean revenues	Group and segments	Total revenues excluding exception	onal revenue items			
Underlying Operating Performance	Group and segments	Operating result excluding excep	tional revenue items and compulsory	y contributions		

- 1) Includes consolidated P&L reduced by dividend accrual
- 2) Charge rate reflects current regulatory and market standard



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