



CET1 fully phased-in of 9% already achieved – new targets for NCA and capital

Analyst conference - preliminary Q4 2013 results



Full Year

Balance Sheet

Segments q-o-q

Appendix: Segment reporting



Key Financial Facts FY 2013



€78m net profit under IFRS in the transition year 2013 despite €493m restructuring charges which have been fully booked in 2013 – net profit Commerzbank AG under German GAAP €166m





€35bn run-down of NCA portfolio supported by strong market opportunities, thereof €6.9bn in the higher risk cluster and €2.6bn in NPL – net capital relief of €205m

Ongoing good portfolio quality in Core Bank – NPL ratio in Core Bank below 2%



Despite investments, operating expenses further down by ~3.3% y-o-y to €6.8bn and below original target



Strengthening of capital structure through repayment of silent participations



Basel III CET1 fully phased-in ratio improved by 140bps from 7.6% to 9.0%, year-end target 2014 already achieved, Basel III CET1 under phase-in stands at 11.6%



Commerzbank financials at a glance

Group	Q4 2012	Q3 2013	Q4 2013	FY 2012	FY 2013
Operating result (€m)	-40	100	89	1,170	725
Net result (€m) ¹⁾	-726	74	64	-47	78
Core Tier 1 ratio B 2.5 (%)	12.0	12.7	13.1	12.0	13.1
Core Tier 1 ratio B 3 fully phased in (%)	7.6	8.6	9.0	7.6	9.0
Total assets (€bn)	636	593	550	636	550
RWA (€bn)	208	197	191	208	191
Leverage ratio (phase-in, %)	4.1	4.1	4.3	4.1	4.3
Core Bank (incl. O&C)	Q4 2012	Q3 2013	Q4 2013	FY 2012	FY 2013
Operating result (€m)	408	371	418	2,519	1,798
Op. RoE (%)	8.4	7.7	8.6	14.3	9.5
CIR (%)	76.6	72.1	74.3	70.3	72.4
Risk density of EaD (bps)	27	29	29	27	29
LTD ratio (%)	76	75	75	76	75
NCA	Q4 2012	Q3 2013	Q4 2013	FY 2012	FY 2013
Operating result (€m)	-448	-271	-329	-1,533	-1,073
EaD incl. NPL volume (€bn)	151	124	116	151	116
Risk density of EaD (bps)	66	76	70	66	70

¹⁾ Attributable to Commerzbank shareholders



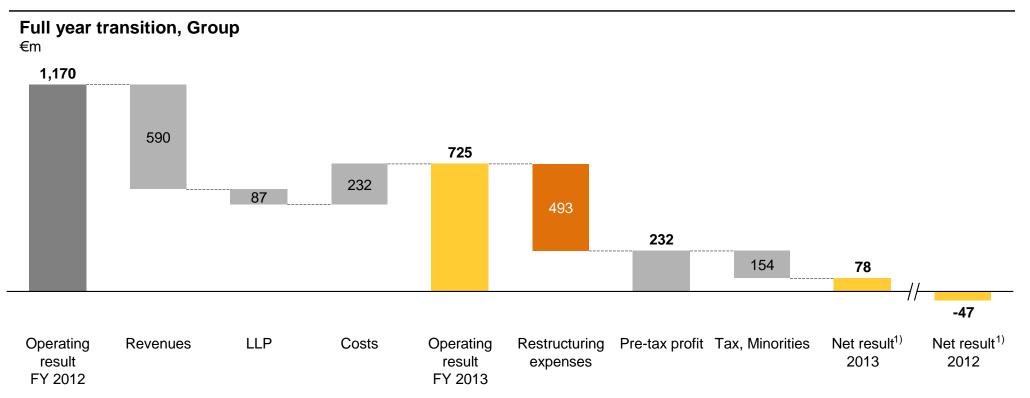
Growth initiatives in the Core Bank successfully implemented

Our strategic agenda

	 Private Customers – The new retail banking strategy Continued high number of net new customers of ~245k in FY 2013 New business volume in residential mortgage business of €8bn (+22% vs FY 2012) Several new products and services launched – Customers are experiencing proof of new positioning Net Promoter Score significantly above 30%
Growth initiatives in the Core	 Mittelstandsbank – the proven regional and international strategic partner of the "Mittelstand" Market Leader Germany: streamlining processes and freeing up capacity for sales and customer advice Lending volume growth of 6% in 2013 y-o-y with Mittelstand Germany clients Promoting international growth by expansion of the international network: process of opening five new locations in Switzerland started MSB leading Trade Service Bank: Offshore Trade Processing Centres operative since beginning of 2013
Bank	 Central Eastern Europe – strong footprint in Poland with mBank Continued strong client growth to 4.4m as of year-end 2013 New mBank banking platform introduced, winning awards as best online bank and best mobile bank in the world¹⁾
	 Corporates & Markets the blueprint of modern Investment banking Launched TradeCycle, an integrated servicing platform for OTC derivatives and expanded our offerings in our core funding, risk management and investment products Efficiency programme with realized costs savings used to fund increased regulatory requirements Capital Efficiency maintained at a high level



Group net result better than previous year despite burden of restructuring charges



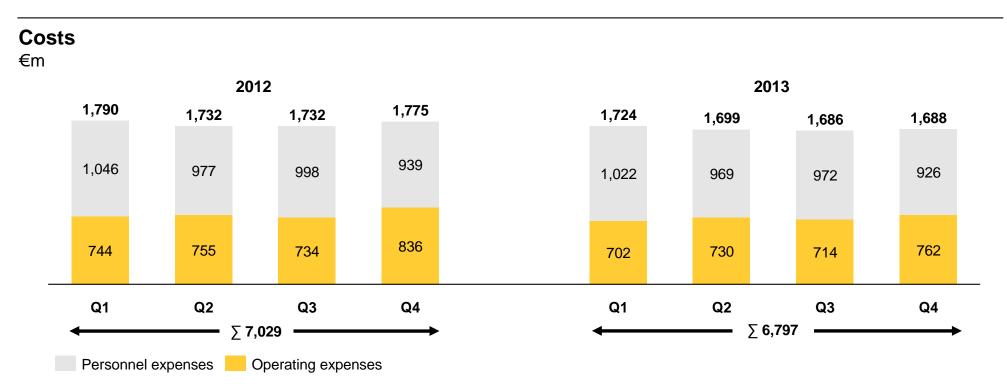
FY 2013 vs. FY 2012

- ▲ In a challenging low interest rate environment, revenues in core segments nearly stable (excl. OCS / Net CVA/DVA), but decrease in Others & Consolidation due to lower Treasury income, one-off gain in net investment income in 2012 and provisions on Trust Preferred Securities
- Expected higher LLP as normalisation in Core Bank overcompensated reduced provisioning needs in NCA-CRE
- ▲ Investments funded by ongoing progress in cost efficiency headcount reduction faster than expected

¹⁾ Consolidated result attributable to Commerzbank shareholders



Continued strong cost management – costs did not exceed €7.0bn including investments on successful strategic realignment

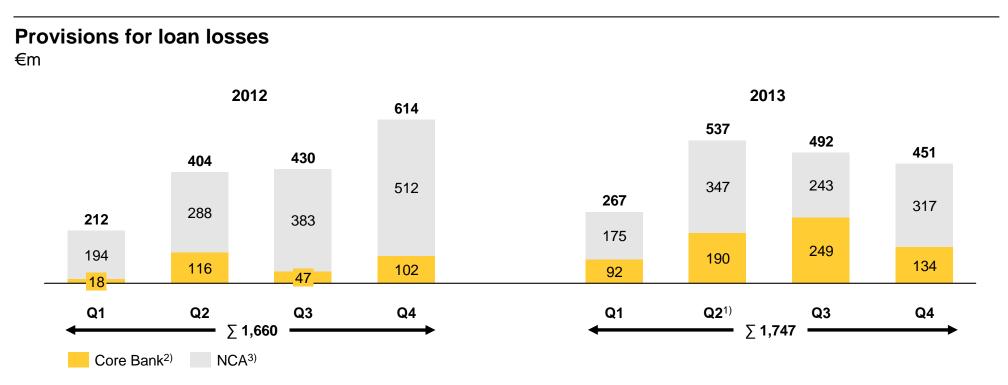


FY 2013 vs. FY 2012

- ▲ Total expenses down by 3% y-o-y to €6.8bn cost reduction of more than 30% since 2007
- ▲ Lower personnel expenses from faster FTE run-down
- ▲ General price increases, regulatory costs and investments could be compensated by ongoing efficiency measures
- Costs in 2014 expected to be above 2013 level, but will not exceed €7bn



As expected moderate increase in LLP – normalised risk provisioning trend in Core Bank, NCA benefits from lower LLP in CRE



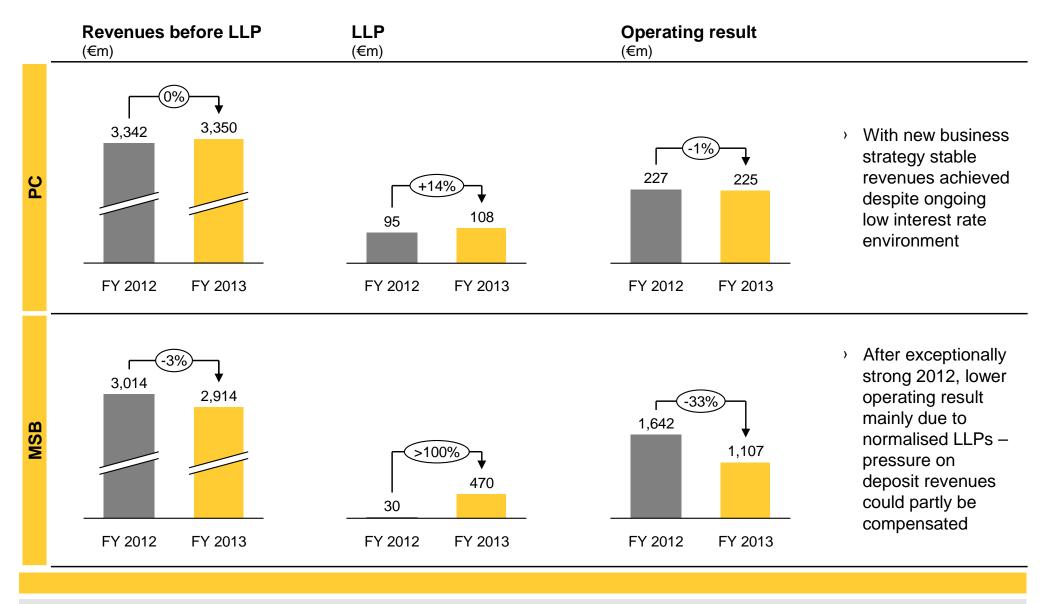
FY 2013 vs. FY 2012

- Ongoing good portfolio quality in Core Bank, but as expected normalisation in LLP in Core Bank as releases have ceased, especially in MSB
- ▲ In line with run-down, decreasing trend in NCA-CRE
- Q4 2013 positively affected by releases in C&M
- ▲ LLP in 2014 expected to be below 2013 level LLP in Ship Finance expected to remain unchanged

¹⁾ Incl. €134m LLP due to sale of UK CRE-portfolio ²⁾ Incl. Others & Consolidations ³⁾ Incl. PRU LLP (Q1 2012: € -16m; Q2 2012: € +13m)

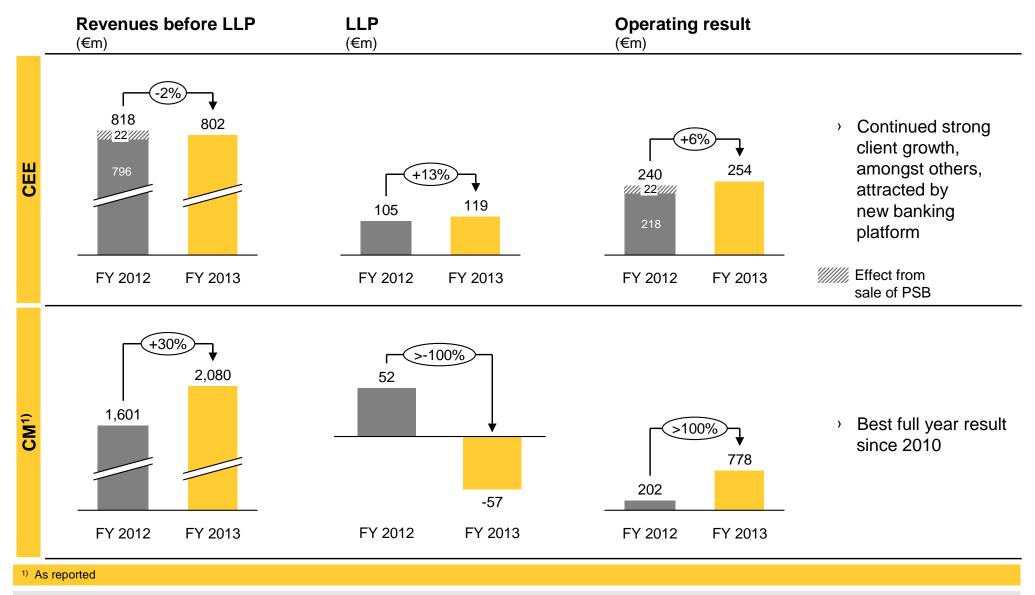


Core Bank segments FY 2013 (1/2)





Core Bank segments FY 2013 (2/2)





Full Year

Balance Sheet

Segments q-o-q

Appendix: Segment reporting

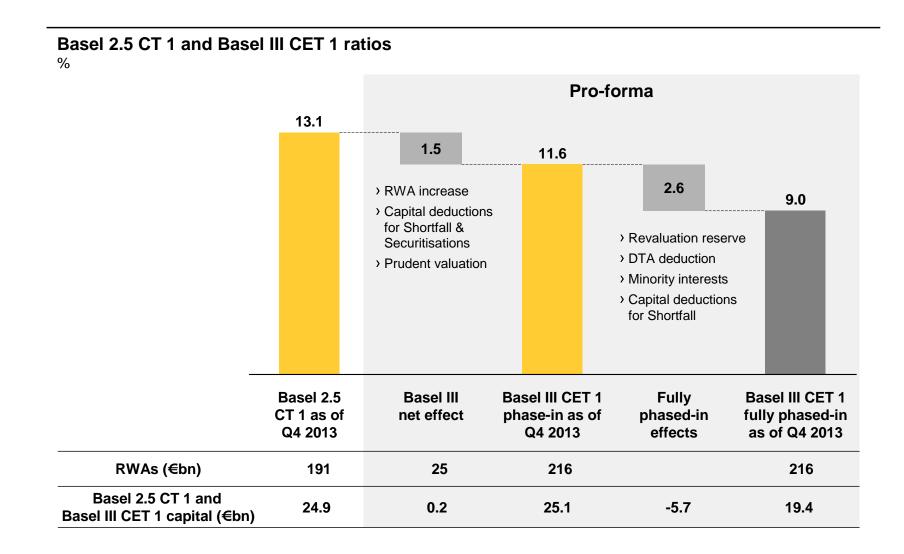


Basel 2.5 Core Tier 1 ratio improved to 13.1% – total capital ratio of 19.2%

Total assets €bn	RWA €bn	Core Tier 1 capital & ratio €bn	Total capital ratio %		
 Total assets below €600bn 	 RWA reduction driven by NCA run-down 	 Capital ratio increased thanks to lower RWA 	 Total capital ratio at a comfortable level 		
636 550		12.0% 13.1% 25.0 24.9	19.2 17.8		
FY 2012 FY 2013	208 191 FY 2012 FY 2013	FY 2012 FY 2013	FY 2012 FY 2013		



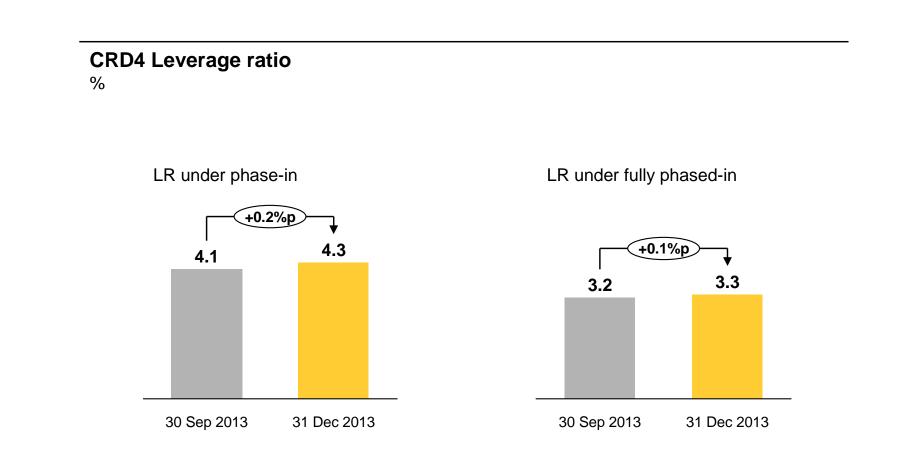
9.0% target on CET 1 fully phased-in ratio achieved one year earlier



Note: Estimated impacts as of Q4 2013, numbers may not add up due to rounding



CRD4 Leverage ratio of 4.3% under phase-in and 3.3% fully phased-in





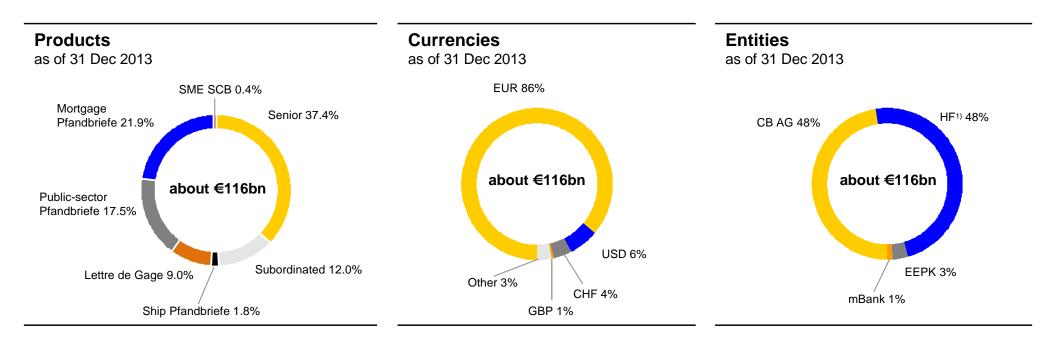
NCA: Higher risk cluster in the performing book of CRE & Ship Finance¹⁾ nearly halved from €14.3bn to €7.4bn in 2013

Cluster	Commercial Real Estate ¹⁾ EaD in €bn	Q4/13	Q4/12	Ship Finance ²⁾ EaD in €bn	Q4/13	Q4/12
higher risk	• Spain 3.0 • Hungary 0.3 • Others 1.0	4.3 (14%)	10.6 (23%)	 Bulk Carrier (Capesize/VLOC) 0.9 Container < 2,000 TEU 0.4 Container 2,000 - 4,000 TEU 0.7 Product-/Chemical Tanker 1.1 	<mark>3.1</mark> (29%)	3.7 (26%)
medium risk	Italy 1.9 Portugal 1.3 USA 1.0 Others 2.1	6.3 (21%)	8.3 (18%)	 Bulk Carrier (Handysize/-max) Bulk Carrier – Panamax 0.4 Container 4,000 – 8,000 TEU 1.3 Crude Oil Tanker 1.2 	3.7 (36%)	5.0 (35%)
lower risk	Germany France 2.1 Poland 0.9 Other 1.3	5.1 } 19.4 (65%)	28.2 (60%)	 Container > 8,000 TEU Gas Tanker Yards Other (Cruise, Car Carrier, 0.1 Offshore, Other) 	3.7 (35%)	5.5 (39%)

Note: Numbers may not add up due to rounding ¹ Incl. HF Retail portfolio of NCA ² Deutsche Schiffsbank



Well diversified capital market funding – limited funding needs



Diversified funding structure

- > Commerzbank AG established as Pfandbrief issuer for refinancing of strategic PC and MSB business and funding diversification
- > SME Structured Covered Bond (SCB) program established as innovative funding tool
- Issuance of \$1.0bn Tier 2 benchmark (144a/Reg S) to strengthen capital structure and diversify investor base
- Limited senior funding needs mainly covered by private placements



Full Year

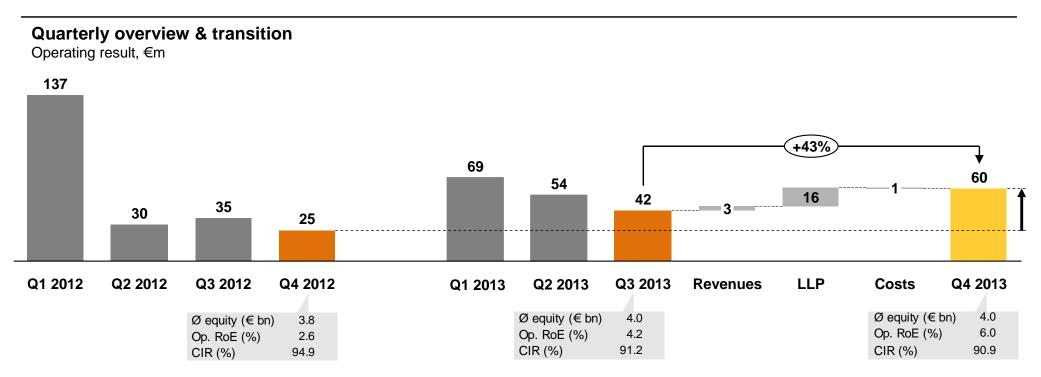
Balance Sheet

Segments q-o-q

Appendix: Segment reporting



Private Customers: Third consecutive quarter with operating profit above previous year



Q4 2013 vs. Q3 2013

- ▲ Stable revenues despite seasonally weaker commission income
- ▲ Continuously increasing net new customers (+65k q-o-q; ~245k FY 2013)
- ▲ Share of managed securities accounts increased in branch business
- ▲ Operating expenses continue to be stable ongoing investments in the brand, products and services will be financed through continued cost discipline



PC divisional split

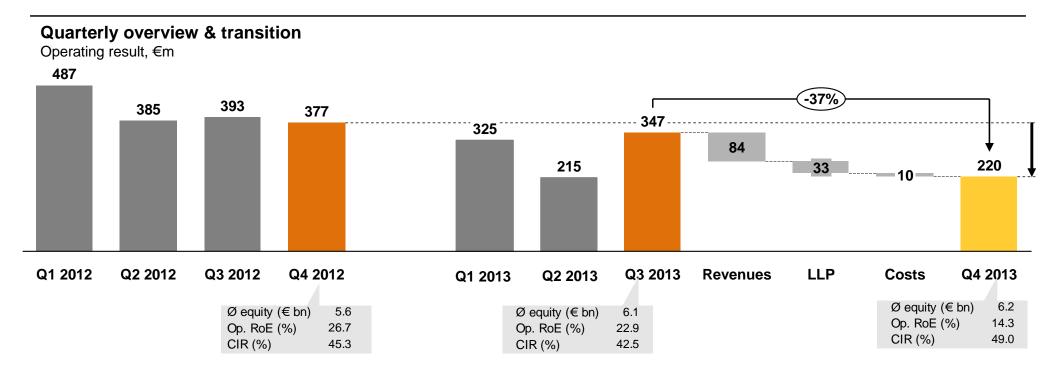
Filialbank – Revenues before LLP €m				Commerz Real – Revenues before LLP €m			
687	701	697	Revenues at the level of the previous quarter				Revenues slightly below the
	I.		▲ Net growth of loan volume (€0.4bn)				level of the previous quarter due to lower revenues in
			 Ongoing positive developments of payment transaction accounts 	38 4	1	40	leasing business
Q4 2012	Q3 2013	Q4 2013			Q3)13	Q4 2013	

Direct Banking – Revenues before LLP $\in m$

			Revenues above previous quarter due to higher commissions in securities business
81	83	92	▲ 27k net new customers in Q4 2013 as the second best result
Q4 2012	Q3 2013	Q4 2013	since Q1 2012



Mittelstandsbank: Stable revenues from direct customer business



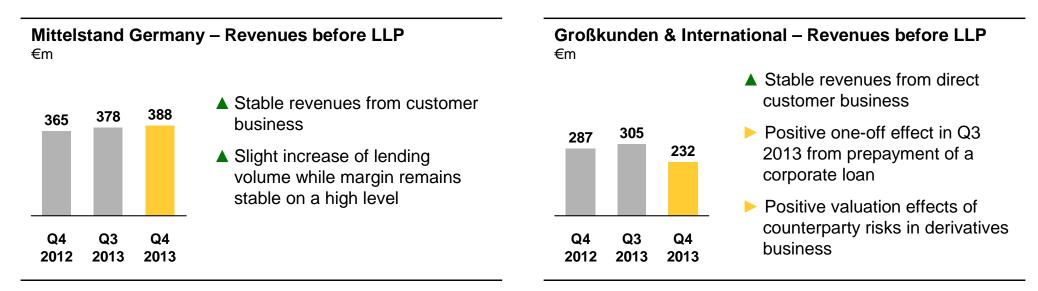
Q4 2013 vs. Q3 2013

- ▲ In Q4 2013 higher NII from loans compensated by ongoing pressure on deposit margins
- Revenues in Q3 2013 benefitted from the prepayment of a corporate loan, which was not repeated in Q4 2013
- Increase in LLP in Q4 2013 driven by one larger single case
- ▲ Growth in lending volume also continues in Q4 2013 with +2,5% vs. previous quarter across all divisions against the market trend Commerzbank awarded as winner in the latest survey on customer satisfaction¹⁾

¹⁾ Deutsche Institut für Service-Qualität (DISQ)



MSB divisional split



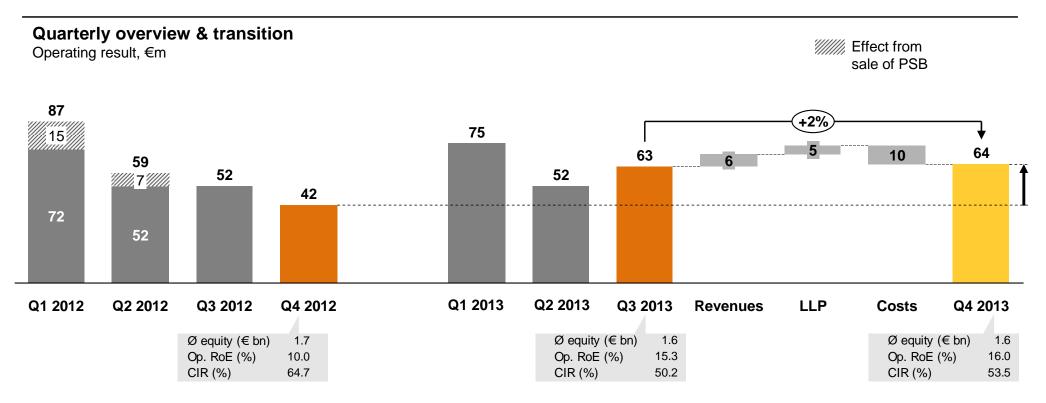
Financial Institutions – Revenues before LLP €m

108	107	89
Q4 2012	Q3 2013	Q4 2013

- Stable revenues from direct customer business with increased lending volume
- Negative valuation effects of counterparty risks in derivatives business



Central & Eastern Europe: Strong operating profit and successful implementation of the new brand "mBank"

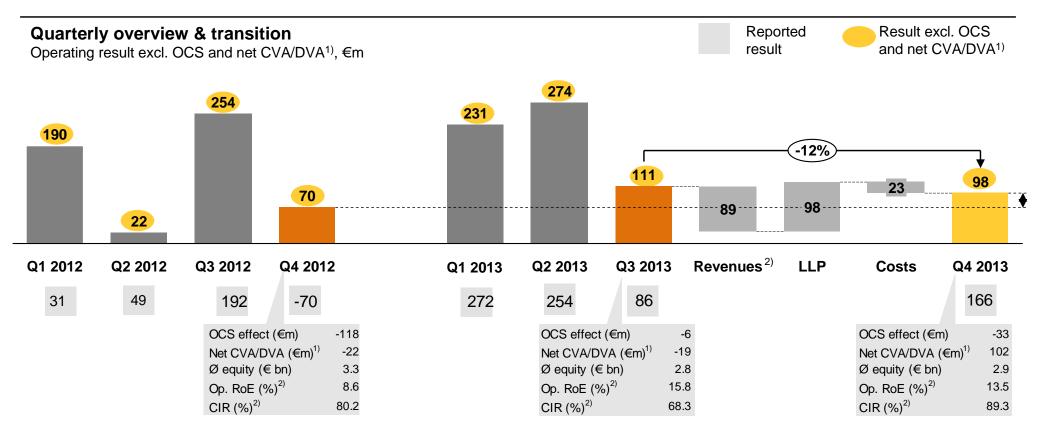


Q4 2013 vs. Q3 2013

- Positive development of interest margin and stable volumes lead to increasing net interest income loan to deposit ratio further improved to 111%¹⁾
- As expected seasonally higher costs, on top partly influenced by rebranding costs and higher contribution to bank guarantee fund



Corporates & Markets: Performance better than expected within traditionally weak Q4



Q4 2013 vs. Q3 2013

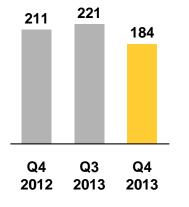
- Sound operating performance, particularly in Corporate Finance and Equity Markets & Commodities, but also LLP releases, and CVA releases from close out of SCL (former PRU positions) lead to a strong Q4 2013 result
- ▲ Capital and RWA reduction successful

¹⁾ Net of hedges. Since Q2 2013 spread-based calculation of CVA/DVA impact, before calculation was rating-based. ²⁾ Excl. OCS effect and net CVA/DVA (net of hedges)



Corporates & Markets divisional split

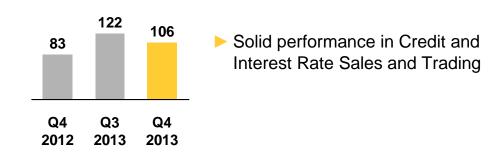


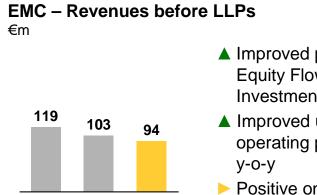


Strong quarter for most
product areas, in particular in
DCM Bonds and DCM Loans

Non-recurrence of effects from restructuring of loans in Q4 2012 and Q3 2013 leads to decline in revenues y-o-y and q-o-q



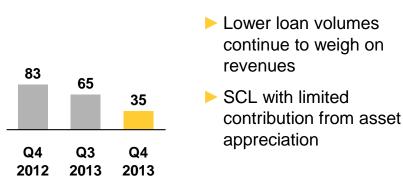




Q4 Q3 Q4 2013 2012 2013

- ▲ Improved performance in Equity Flow and Structured **Investment Products**
- Improved underlying operating performance
- Positive one-off effect on investments in Q4 2012

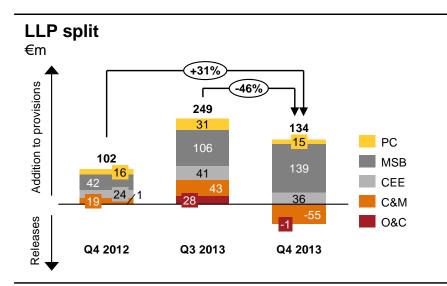




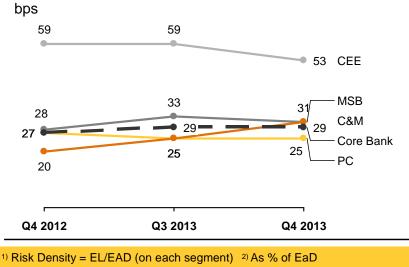
¹⁾Net of hedges. Since Q2 2013 spread based calculation of CVA/DVA impact, before calculation was rating based.



Core Bank: Further significant decrease in NPL in 2013 and improved coverage ratios – NPL ratio below 2%



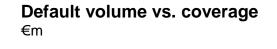
Risk Density¹⁾ of EaD

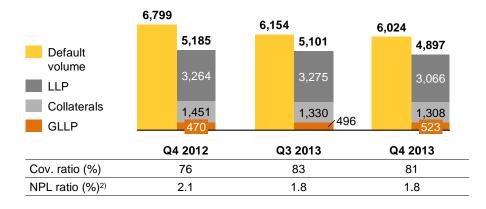


Stephan Engels | CFO | Frankfurt | 13 February 2014

▲ Ongoing good portfolio quality (risk density) in Core Bank

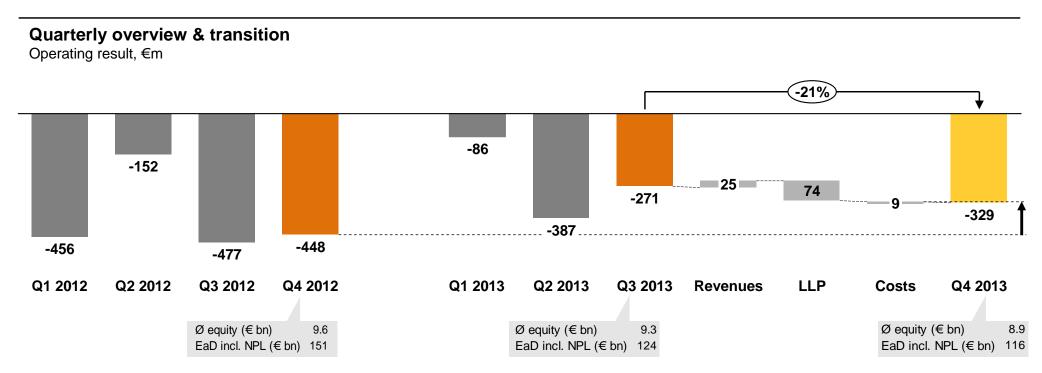
▲ LLP increase in MSB as expected – releases in C&M







NCA: EaD in NCA significantly below year-end target supported by strong market opportunities



Q4 2013 vs. Q3 2013

- ▲ Again sizable portfolio reduction in Exposure at Default (incl. NPL): decline by €-8bn q-o-q to €116bn
- ▲ Portfolio wind-down compensates for operating loss full year positive net capital effect of €205m
- ▲ Continued reduction of NPL exposures in CRE and shipping in Q4 2013
- ▲ Increase in LLP q-o-q mainly due to CRE Spain, but significantly lower risk costs y-o-y
- > Higher operating revenues in Q4 2013, in particular NII further shrinking portfolio will weigh on interest income going forward



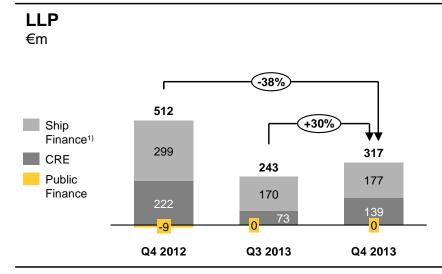
NCA: Again sizable asset reduction across all divisions -Ship Finance¹⁾ run-down target 2016 already achieved

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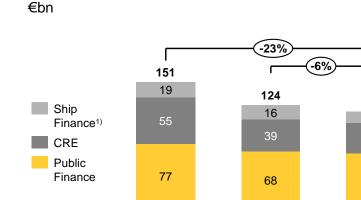
14

66

Q4 2013







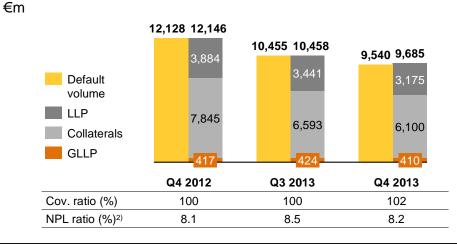
Note: Numbers may not add up due to rounding ¹⁾ Deutsche Schiffsbank ²⁾ As % of EaD

Q3 2013

Q4 2012

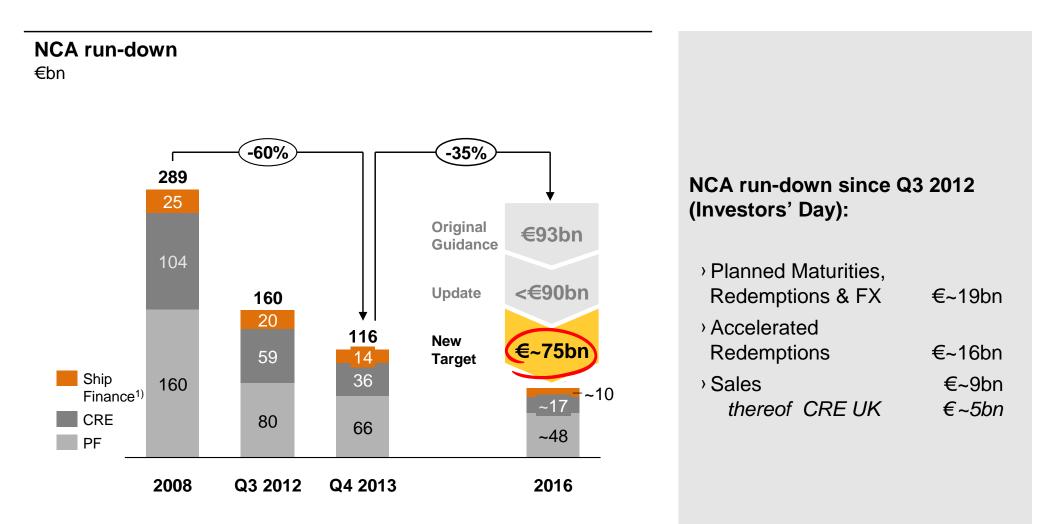
- ▲ Sizable asset reduction in all NCA divisions year-to-date: CRE: 35% (~€19bn); Ship Finance¹: 24% (~€4.5bn); PF: 14% (~€11bn)
- Default portfolio q-o-q mainly reduced by sale in Ship Finance¹⁾ (chemical tanker) and successful restructurings in a selectively improving market environment
- Sale in CRE (Spain) in NPL volume will be considered in Q1 2014 figures







Accelerated targets for NCA – portfolio expected to be €~75bn in 2016



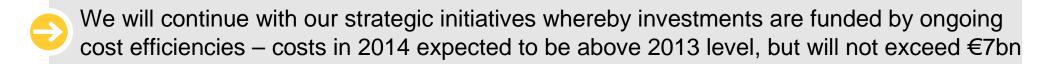
Note: Numbers may not add up due to rounding ¹⁾ Deutsche Schiffsbank



Outlook 2014



We will further grow business volumes in our Core Bank – nevertheless low interest rate environment and subdued corporate investment activity continue to weigh on earnings







We aim to run-down NCA faster than previously projected – new 2016 EaD target of €~75bn provided that favourable conditions continue beyond 2013

Basel III CET1 fully phased-in planned to be >10% by year-end 2016



Strategic Agenda: Our financial goals for 2016

Targets	Investors' Day 2012	Targets 2016
NCA run-down	€93bn	NEW €~75bn
Basel III CET1 fully phased-in	>9% (phase-in)	NEW >10%
CIR, Core Bank	~60%	~60%
ROE, Core Bank (after tax ¹⁾)	>10%	>10%

¹⁾ Based on implicid tax rate



Full Year

Balance Sheet

Segments q-o-q

Appendix: Segment reporting



German economy 2014 – Economy defies politics (as yet)

Current development

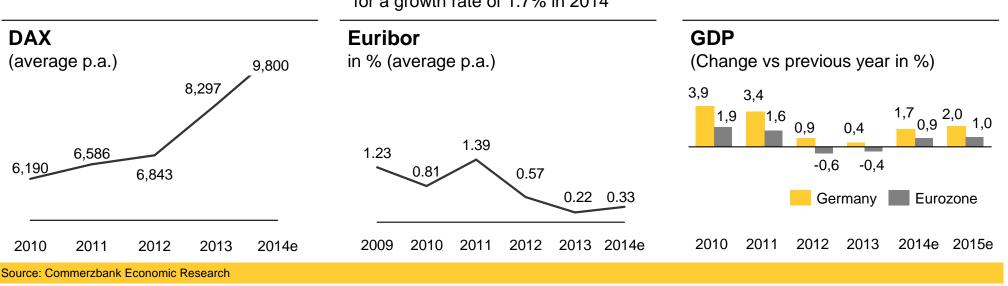
- Rising orders and improved sentiment indicators point to an ongoing recovery of the economy
- External demand has picked up again, and investment seems to have turned the corner
- The labour market has weathered the soft patch rather well so far. The unemployment rate remains below 7%.

Our expectation for 2014

- 2014 should turn out better than 2013 as investment will be increased and the demand in the trading partner countries will pick up
- Underlying inflation will continue rising slowly. We expect inflation to average 1.5% in 2014
- The expansionary monetary policy will continue to mask the dampening impetus from politics. We are looking for a growth rate of 1.7% in 2014

Reasons for outperformance

- > No bubble in the housing market
- Low level of private sector debt translating to low refinancing cost
- > Less need for fiscal consolidation
- Improved competitiveness since start of EMU; however, the advantage is about to decline
- Strong position in Asian markets and Emerging Markets in general





Hedging & Valuation Adjustments

	€m	Q1 12	Q2 12	Q3 12	Q4 12	FY 12	Q1 13	Q2 13	Q3 13	Q4 13	FY 13
РС	OCS & Net CVA/DVA	0	-0	0	0	0	0	-0	0	-0	-0
MSB	OCS & Net CVA/DVA	-2	-3	-5	-1	-10	-0	-34	13	21	-1
CEE	OCS & Net CVA/DVA	-	7	-	-	7	-	-7	6	-1	-2
C&M	OCS & Net CVA/DVA	-159	27	-62	-140	-335	41	-20	-25	68	64
O&C	OCS & Net CVA/DVA	5	1	6	2	14	41	-25	-29	-29	-42
Core Bank	OCS & Net CVA/DVA	-156	32	-61	-139	-324	82	-86	-36	60	20
NCA & PRU	OCS & Net CVA/DVA	29	-42	-61	-57	-129	8	46	-8	-34	12
Group	OCS & Net CVA/DVA	-126	-10	-122	-195	-453	90	-40	-44	26	32



Full focus on implementation of our strategic agenda

Segment	Target	Target 2016	Progress towards target in Q4 ¹⁾
	Revenues per customer	+10%	
PC	Net new customers	1 million	
FC	Assets under control	>€300bn	
	Net promoter score	>30%	
	Revenue growth	+4% p.a.	
MCD	Growth in international revenues	+8% p.a.	
MSB	Cross-selling	>50% non-loan ratio	
	New customers	>15%	

¹⁾ Sim



Full focus on implementation of our strategic agenda

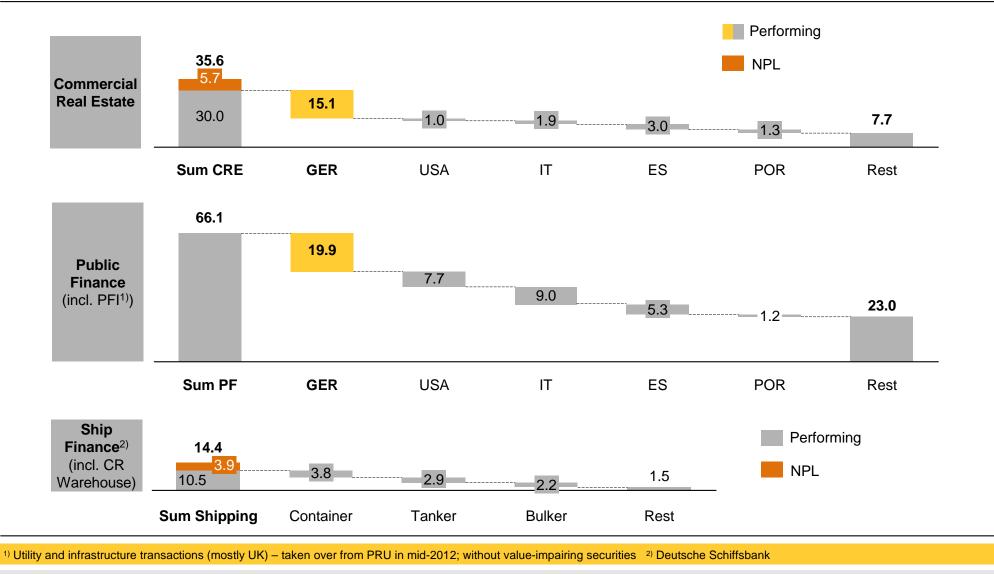
Segment	Target	Target 2016	Progress towards target in Q4 ¹⁾
CEE	Revenue growth	+5% p.a.	
CEE	Loan to deposit ratio	115%	
	Revenue growth	+4% p.a.	
C&M	Front-to-back cost efficiency	€150m p.a.	
	Maintain capital efficiency despite Basel III	Maintain	

¹⁾ Simplified and schematic representation of progress towards 2016 target in Q4 2013



NCA: Diversified portfolio with large parts being German risk

EaD (incl. NPL) as of 31 Dec 2013, in €bn





NCA: Diversified portfolio of mainly long term assets

EaD (incl. NPL) per 31 Dec 2013, in €bn

		GER	USA	ІТ	ES	POR	Rest	Sum		
Commercial	Performing	15.1	1.0	1.9	3.0	1.3	7.7	30.0	EaD	
Real Estate	NPL ³⁾	2.4	0.3	0.1	1.8	0.3	0.8	5.7	35.6	
	Sum	17.5	1.2	2.0	4.8	1.7	8.5	35.6		
		GER	USA	ІТ	ES	POR	Rest	Sum		
	FI	6.9	0.3	0.4	2.6	0.2	8.4	18.8		
Public	Sovereign ⁴⁾	10.6	3.7	8.5	2.1	0.8	8.7	34.4	EaD	
Finance (incl. PFI ¹⁾)	Others	2.4	3.7	0.1	0.6	0.1	6.0	12.9	CC 4	
	NPL ³⁾	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.1	
	Sum	19.9	7.7	9.0	5.3	1.2	23.0	66.1		
Ship		Containe	er Ta	nker	Bulker	I	Rest	Sum		
Finance ²⁾	Performing	3.8		2.9	2.2		1.5	10.5	EaD	
(incl. CR	NPL ³⁾	2.0	(0.8	0.6		0.5	3.9	14.4	
Warehouse)	Sum	5.8	;	3.7	2.8		2.0	14.4	14.4	_

Note: Numbers may not add up due to rounding ¹⁾ Utility and infrastructure transactions (mostly UK) – taken over from PRU in mid-2012; without value-impairing securities ²⁾ Deutsche Schiffsbank ³⁾ Claims in the category LaR ⁴⁾ Incl. regions



Default Portfolio (31 Dec 2013)

Default portfolio and coverage ratios by segment

€m – excluding/including GLLP

Private Customers 80%/93% Mittelstandsbank	6,241 943 877 311/445/121		7,407	933	
80%/93%	877				
Mittelstandsbank					
71%/81%	2,655 2,139 1,487/387/265				
Central & Eastern Europe 87%/93%	1,126 1,051 517/463/71				
Corporates & Markets 60%/65%	1,223 800 722/14/64				
Non-Core Assets 97%/ 102%	3,175	6,100	9,540 9,685 410		
Default volume	Loan loss provisio	ons	Collaterals		GLLP



Default portfolios CRE and Ship Finance¹⁾ as of 31 Dec 2013

			31 De	ec 2013 (30) Sep 201	3)			31 Dec 2012
Default portfolio CRE by country €m	Тс	otal	Geri	many	Sp	bain		US	Total
Default volume	5,662	(6,057)	2,371	(2,496)	1,796	(1,716)	283	(365)	7,643
Loan loss provisions	1,882	(2,135)	662	(682)	718	(737)	55	(72)	2,672
GLLP	119	(117)	30	(32)	18	(15)	5	(5)	130
Coverage ratio incl. GLLP excl. collaterals (%)	35	(37)	29	(29)	41	(44)	21	(21)	37
Collaterals	3,847	(3,998)	1,692	(1,789)	1101	(991)	257	(365)	5,056
Coverage ratio incl. GLLP and collaterals (%)	103	(103)	101	(100)	102	(102)	112	(121)	103
NPL ratio (%)	15.9	(15.4)	13.5	(12.6)	37.1	(33.8)	23.5	(26.6)	14.0

	31 Dec 2013 (30 Sep 2013)		31 Dec 2012
Total	Container	Tanker	Bulker	Total
3,871 (4,394)	1,956 (2,007)	788 (1,278)	581 (531)	4,482
1,291 (1,305)	668 (627)	256 (346)	150 (133)	1,211
281 (297)	178 (174)	58 (45)	32 (68)	272
41 (36)	43 (40)	40 (31)	31 (38)	33
2,252 (2,595)	1,106 (1,163)	486 (789)	374 (332)	2,789
99 (96)	100 (98)	102 (92)	96 (100)	95
27.0 (27.9)	34.6 (33.4)	23.0 (33.1)	21.3 (17.8)	23.7
	3,871 (4,394) 1,291 (1,305) 281 (297) 41 (36) 2,252 (2,595) 99 (96)	Total Container 3,871 (4,394) 1,956 (2,007) 1,291 (1,305) 668 (627) 281 (297) 178 (174) 41 (36) 43 (40) 2,252 (2,595) 1,106 (1,163) 99 (96) 100 (98)	3,871 (4,394) 1,956 (2,007) 788 (1,278) 1,291 (1,305) 668 (627) 256 (346) 281 (297) 178 (174) 58 (45) 41 (36) 43 (40) 40 (31) 2,252 (2,595) 1,106 (1,163) 486 (789) 99 (96) 100 (98) 102 (92)	Total Container Tanker Bulker 3,871 (4,394) 1,956 (2,007) 788 (1,278) 581 (531) 1,291 (1,305) 668 (627) 256 (346) 150 (133) 281 (297) 178 (174) 58 (45) 32 (68) 41 (36) 43 (40) 40 (31) 31 (38) 2,252 (2,595) 1,106 (1,163) 486 (789) 374 (332) 99 (96) 100 (98) 102 (92) 96 (100)

¹⁾ Deutsche Schiffsbank

Stephan Engels | CFO | Frankfurt | 13 February 2014



Commerzbank Group

in € m	Q1 2012	Q2 2012	Q3 2012	Q4 2012	12M 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	12M 2013	% уоу	% qoq
Net interest income	1,694	1,784	1,281	1,728	6,487	1,356	1,629	1,483	1,680	6,148	-2.8	13.3
Total net interest and net trading income	1,851	1,863	1,501	1,345	6,560	1,668	1,614	1,406	1,378	6,066	2.5	-2.0
Provisions for loan losses	-212	-404	-430	-614	-1,660	-267	-537	-492	-451	-1,747	26.5	8.3
Net interest income after provisions	1,482	1,380	851	1,114	4,827	1,089	1,092	991	1,229	4,401	10.3	24.0
Net commission income	865	768	852	764	3,249	847	808	785	775	3,215	1.4	-1.3
Net trading income and net income on hedge accounting	157	79	220	-383	73	312	-15	-77	-302	-82	21.1	>-100
Net investment income	-176	-23	30	250	81	-6	-120	136	7	17	-97.2	-94.9
Current income on companies accounted for using the equity method	11	7	16	12	46	8	11	31	10	60	-16.7	-67.7
Other income	21	-43	-33	-22	-77	-62	-5	-80	58	-89	>100	>100
Revenues before LLP	2,572	2,572	2,366	2,349	9,859	2,455	2,308	2,278	2,228	9,269	-5.2	-2.2
Revenues after LLP	2,360	2,168	1,936	1,735	8,199	2,188	1,771	1,786	1,777	7,522	2.4	-0.5
Total expenses	1,790	1,732	1,732	1,775	7,029	1,724	1,699	1,686	1,688	6,797	-4.9	0.1
Operating result	570	436	204	-40	1,170	464	72	100	89	725	>100	-11.0
Impairments of goodwill and brand names	-	-	-	-	-	-	-	-	-	-		-
Restructuring expenses	34	9	-	-	43	493	-	-	-	493	•	-
Net gain or loss from sale of disposal groups	-	-86	3	-185	-268		-	-	-	-	100.0	-
Pre-tax result	536	341	207	-225	859	-29	72	100	89	232	>100	-11.0
	00.400	00.004	00.400	00.000	00.000	00 500	00.000	00 557	00.404	00.404	-	-
Average capital employed	28,188	29,094	29,436	29,038	28,939	28,596	28,362	28,557	28,461	28,494	-2.0	-0.3
RWA (End of Period)	222,941	210,150	206,311	208,135	208,135	209,796	206,289	197,287	190,588	190,588	-8.4	-3.4
Cost/income ratio (%)	69.6%	67.3%	73.2%	75.6%	71.3%	70.2%	73.6%	74.0%	75.8%	73.3%		
Operating return on equity (%)	8.1%	6.0%	2.8%	-0.6%	4.0%	6.5%	1.0%	1.4%	1.3%	2.5%		
Return on equity of pre-tax result (%)	7.6%	4.7%	2.8%	-3.1%	3.0%	-0.4%	1.0%	1.4%	1.3%	0.8%		



Core Bank

in € m	Q1 2012	Q2 2012	Q3 2012	Q4 2012	12M 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	12M 2013	% уоу	% qoq
Net interest income	1,474	1,597	1,155	1,520	5,746	1,186	1,447	1,424	1,569	5,626	3.2	10.2
Total net interest and net trading income	1,708	1,568	1,445	1,208	5,929	1,541	1,409	1,382	1,265	5,597	4.7	-8.5
Provisions for loan losses	-18	-116	-47	-102	-283	-92	-190	-249	-134	-665	-31.4	46.2
Net interest income after provisions	1,456	1,481	1,108	1,418	5,463	1,094	1,257	1,175	1,435	4,961	1.2	22.1
Net commission income	837	750	827	735	3,149	828	789	779	760	3,156	3.4	-2.4
Net trading income and net income on hedge accounting	234	-29	290	-312	183	355	-38	-42	-304	-29	2.6	>-100
Net investment income	10	20	109	237	376	-14	37	132	26	181	-89.0	-80.3
Current income on companies accounted for using the equity method	12	6	16	14	48	10	11	21	11	53	-21.4	-47.6
Other income	-7	-34	-27	-11	-79	-82	7	-90	87	-78	>100	>100
Revenues before LLP	2,560	2,310	2,370	2,183	9,423	2,283	2,253	2,224	2,149	8,909	-1.6	-3.4
Revenues after LLP	2,542	2,194	2,323	2,081	9,140	2,191	2,063	1,975	2,015	8,244	-3.2	2.0
Total expenses	1,680	1,626	1,642	1,673	6,621	1,641	1,604	1,604	1,597	6,446	-4.5	-0.4
Operating result	862	568	681	408	2,519	550	459	371	418	1,798	2.5	12.7
Impairments of goodw ill and brand names	-	-	-	-	-		-	-	-	-		-
Restructuring expenses	-	-	-	-	-	493	-0	-	-	493	-	-
Net gain or loss from sale of disposal groups	-	-86	3	-185	-268		-	-	-	-	100.0	-
Pre-tax profit	862	482	684	223	2,251	57	459	371	418	1,305	87.4	12.7
												-
Average capital employed	16,258	17,925	19,383	19,421	17,558	18,538	18,711	19,225	19,550	19,006	0.7	1.7
RWA (End of Period)	146,894	138,107	141,741	140,352	140,352	144,660	144,534	140,875	137,004	137,004	-2.4	-2.7
Cost/income ratio (%)	65.6%	70.4%	69.3%	76.6%	70.3%	71.9%	71.2%	72.1%	74.3%	72.4%		
Operating return on equity (%)	21.2%	12.7%	14.1%	8.4%	14.3%	11.9%	9.8%	7.7%	8.6%	9.5%		
Return on equity of pre-tax profit (%)	21.2%	10.8%	14.1%	4.6%	12.8%	1.2%	9.8%	7.7%	8.6%	6.9%		



Private Customers

in € m	Q1 2012	Q2 2012	Q3 2012	Q4 2012	12M 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	12M 2013	% yoy	% qoq
Net interest income	471	449	446	460	1,826	430	444	451	446	1,771	-3.0	-1.1
Total net interest and net trading income	472	449	447	461	1,829	431	444	452	446	1,773	-3.3	-1.3
Provisions for loan losses	-8	-26	-45	-16	-95	-35	-27	-31	-15	-108	6.3	51.6
Net interest income after provisions	463	423	401	444	1,731	395	417	420	431	1,663	-2.9	2.6
Net commission income	416	368	408	354	1,546	427	390	379	365	1,561	3.1	-3.7
Net trading income and net income on hedge accounting	1	-	1	1	3	1	-	1	-	2	-100.0	-100.0
Net investment income	2	-	-4	-2	-4	5	3	1	-7	2	>-100	>-100
Current income on companies accounted for using the equity method	7	3	6	11	27	9	6	10	8	33	-27.3	-20.0
Other income	8	-19	-24	-21	-56	-14	-4	-17	16	-19	>100	>100
Revenues before LLP	905	801	833	803	3,342	858	839	825	828	3,350	3.1	0.4
Revenues after LLP	897	775	788	787	3,247	823	812	794	813	3,242	3.3	2.4
Total expenses	760	745	753	762	3,020	754	758	752	753	3,017	-1.2	0.1
Operating result	137	30	35	25	227	69	54	42	60	225	>100	42.9
Impairments of goodw ill and brand names	-	-	-	-	-	-	-	-	-	-		-
Restructuring expenses	-	-	-	-	-	-	-	-	-	-	•	-
Net gain or loss from sale of disposal groups	-	-	-	-	-	-	-	-	-	-		-
Pre-tax result	137	30	35	25	227	69	54	42	60	225	>100	42.9
			1.000								-	-
Average capital employed	3,976	3,880	4,003	3,819	3,919	4,002	3,921	3,979	3,986	3,972	4.4	0.2
RWA (End of Period)	28,149	28,767	27,733	29,047	29,047	28,807	28,975	29,209	27,213	27,213	-6.3	-6.8
Cost/income ratio (%)	84.0%	93.0%	90.4%	94.9%	90.4%	87.9%	90.3%	91.2%	90.9%	90.1%		
Operating return on equity (%)	13.8%	3.1%	3.5%	2.6%	5.8%	6.9%	5.5%	4.2%	6.0%	5.7%		
Return on equity of pre-tax result (%)	13.8%	3.1%	3.5%	2.6%	5.8%	6.9%	5.5%	4.2%	6.0%	5.7%		



Mittelstandsbank

in € m	Q1 2012	Q2 2012	Q3 2012	Q4 2012	12M 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	12M 2013	% уоу	% qoq
Net interest income	541	486	467	455	1,949	456	432	424	418	1,730	-8.1	-1.4
Total net interest and net trading income	529	487	454	458	1,928	457	405	457	440	1,759	-3.9	-3.7
Provisions for loan losses	35	-32	9	-42	-30	-78	-147	-106	-139	-470	>-100	-31.1
Net interest income after provisions	576	454	476	413	1,919	378	285	318	279	1,260	-32.4	-12.3
Net commission income	271	272	259	261	1,063	280	272	263	250	1,065	-4.2	-4.9
Net trading income and net income on hedge accounting	-12	1	-13	3	-21	1	-27	33	22	29	>100	-33.3
Net investment income	-1	-6	-	38	31	-12	-9	63	12	54	-68.4	-81.0
Current income on companies accounted for using the equity method	-	-	3	3	6	-	1	6	1	8	-66.7	-83.3
Other income	-8	-9	-3	6	-14	2	26	-1	1	28	-83.3	>100
Revenues before LLP	791	744	713	766	3,014	727	695	788	704	2,914	-8.1	-10.7
Revenues after LLP	826	712	722	724	2,984	649	548	682	565	2,444	-22.0	-17.2
Total expenses	339	327	329	347	1,342	324	333	335	345	1,337	-0.6	3.0
Operating result	487	385	393	377	1,642	325	215	347	220	1,107	-41.6	-36.6
Impairments of goodw ill and brand names	-	-	-	-	-	-	-	-	-	-		-
Restructuring expenses	-	-	-	-	-	-	-	-	-	-	-	-
Net gain or loss from sale of disposal groups	-	-	-	-	-	-	-	-	-	-	-	-
Pre-tax result	487	385	393	377	1,642	325	215	347	220	1,107	-41.6	-36.6
											-	-
Average capital employed	5,974	5,707	5,766	5,637	5,771	5,829	5,903	6,065	6,165	5,990	9.4	1.7
RWA (End of Period)	53,971	53,191	53,516	53,814	53,814	55,364	56,802	57,354	57,746	57,746	7.3	0.7
Cost/income ratio (%)	42.9%	44.0%	46.1%	45.3%	44.5%	44.6%	47.9%	42.5%	49.0%	45.9%		
Operating return on equity (%)	32.6%	27.0%	27.3%	26.7%	28.5%	22.3%	14.6%	22.9%	14.3%	18.5%		
Return on equity of pre-tax result (%)	32.6%	27.0%	27.3%	26.7%	28.5%	22.3%	14.6%	22.9%	14.3%	18.5%		



Central & Eastern Europe

in € m	Q1 2012	Q2 2012	Q3 2012	Q4 2012	12M 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	12M 2013	% уоу	% qoq
Net interest income	124	126	129	129	508	103	98	111	117	429	-9.3	5.4
Total net interest and net trading income	158	149	144	134	585	126	126	144	142	538	6.0	-1.4
Provisions for loan losses	-18	-35	-28	-24	-105	-6	-36	-41	-36	-119	-50.0	12.2
Net interest income after provisions	106	91	101	105	403	97	62	70	81	310	-22.9	15.7
Net commission income	50	47	47	44	188	47	53	50	56	206	27.3	12.0
Net trading income and net income on hedge accounting	34	23	15	5	77	23	28	33	25	109	>100	-24.2
Net investment income	1	5	2	1	9	-	9	4	6	19	>100	50.0
Current income on companies accounted for using the equity method	-	-	-	-	-	-	-	-	-	-	-	-
Other income	11	9	8	8	36	11	6	11	11	39	37.5	-
Revenues before LLP	220	210	201	187	818	184	194	209	215	802	15.0	2.9
Revenues after LLP	202	175	173	163	713	178	158	168	179	683	9.8	6.5
Total expenses	115	116	121	121	473	103	106	105	115	429	-5.0	9.5
Operating result	87	59	52	42	240	75	52	63	64	254	52.4	1.6
Impairments of goodw ill and brand names	-	-	-	-	-	-	-	-	-	-		-
Restructuring expenses	-	-	-	-	-	-	-	-	-	-	-	-
Net gain or loss from sale of disposal groups	-	-86	3	-185	-268	-	-	-	-	-	100.0	-
Pre-tax result	87	-27	55	-143	-28	75	52	63	64	254	>100	1.6
												-
Average capital employed	1,893	1,885	1,601	1,673	1,763	1,717	1,659	1,642	1,598	1,654	-4.5	-2.7
RWA (End of Period)	16,711	15,971	15,654	15,279	15,279	14,548	14,206	14,091	13,677	13,677	-10.5	-2.9
Cost/income ratio (%)	52.3%	55.2%	60.2%	64.7%	57.8%	56.0%	54.6%	50.2%	53.5%	53.5%		
Operating return on equity (%)	18.4%	12.5%	13.0%	10.0%	13.6%	17.5%	12.5%	15.3%	16.0%	15.4%		
Return on equity of pre-tax result (%)	18.4%	-5.7%	13.7%	-34.2%	-1.6%	17.5%	12.5%	15.3%	16.0%	15.4%		



Corporates & Markets

in € m	Q1 2012	Q2 2012	Q3 2012	Q4 2012	12M 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	12M 2013	% yoy	% qoq
Net interest income	296	537	-23	441	1,251	197	554	382	685	1,818	55.3	79.3
Total net interest and net trading income	294	311	290	132	1,027	504	415	299	346	1,564	>100	15.7
Provisions for loan losses	-27	-23	17	-19	-52	26	19	-43	55	57	>100	>100
Net interest income after provisions	269	514	-6	422	1,199	223	573	339	740	1,875	75.4	>100
Net commission income	104	73	115	87	379	82	94	92	99	367	13.8	7.6
Net trading income and net income on hedge accounting	-2	-226	313	-309	-224	307	-139	-83	-339	-254	-9.7	>-100
Net investment income	3	1	121	83	208	-6	18	63	-3	72	>-100	>-100
Current income on companies accounted for using the equity method	6	3	3	-	12	2	6	2	2	12	-	-
Other income	-8	3	-30	10	-25	2	36	5	22	65	>100	>100
Revenues before LLP	399	391	499	312	1,601	584	569	461	466	2,080	49.4	1.1
Revenues after LLP	372	368	516	293	1,549	610	588	418	521	2,137	77.8	24.6
Total expenses	341	319	324	363	1,347	338	334	332	355	1,359	-2.2	6.9
Operating result	31	49	192	-70	202	272	254	86	166	778	>100	93.0
Impairments of goodw ill and brand names	-	-	-	-	-	-	-	-	-	-		-
Restructuring expenses	-	-	-	-	-	-	-	-	-	-		-
Net gain or loss from sale of disposal groups	-	-	-	-	-	-	-	-	-	-		-
Pre-tax result	31	49	192	-70	202	272	254	86	166	778	>100	93.0
	2.244	2 2 2 2	2 001	2 295	3.211	2 254	2 296	2.823	0.007	2.062	- -12.1	- 2.3
Average capital employed	3,244	3,233	3,081	3,285	- /	3,254	3,286	1	2,887	3,063		
RWA (End of Period)	32,310	26,129	29,891	29,776	29,776	33,908	31,667	28,091	27,676	27,676	-7.1	-1.5
Cost/income ratio (%)	85.5%	81.6%	64.9%	116.3%	84.1%	57.9%	58.7%	72.0%	76.2%	65.3%		
Operating return on equity (%)	3.8%	6.1%	24.9%	-8.5%	6.3%	33.4%	30.9%	12.2%	23.0%	25.4%		
Return on equity of pre-tax result (%)	3.8%	6.1%	24.9%	-8.5%	6.3%	33.4%	30.9%	12.2%	23.0%	25.4%		



Non-Core Assets

in € m	Q1 2012	Q2 2012	Q3 2012	Q4 2012	12M 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	12M 2013	% уоу	% qoq
Net interest income	184	157	126	208	675	170	182	59	111	522	-46.6	88.1
Total net interest and net trading income	-31	281	56	137	443	127	205	24	113	469	-17.5	>100
Provisions for loan losses	-178	-301	-383	-512	-1,374	-175	-347	-243	-317	-1,082	38.1	-30.5
Net interest income after provisions	6	-144	-257	-304	-699	-5	-165	-184	-206	-560	32.2	-12.0
Net commission income	28	18	25	29	100	19	19	6	15	59	-48.3	>100
Net trading income and net income on hedge accounting	-215	124	-70	-71	-232	-43	23	-35	2	-53	>100	>100
Net investment income	-203	-54	-79	13	-323	8	-157	4	-19	-164	>-100	>-100
Current income on companies accounted for using the equity method	-1	1	-	-2	-2	-2	-	10	-1	7	50.0	>-100
Other income	27	-8	-6	-11	2	20	-12	10	-29	-11	>-100	>-100
Revenues before LLP	-180	238	-4	166	220	172	55	54	79	360	-52.4	46.3
Revenues after LLP	-358	-63	-387	-346	-1,154	-3	-292	-189	-238	-722	31.2	-25.9
Total expenses	98	89	90	102	379	83	95	82	91	351	-10.8	11.0
Operating result	-456	-152	-477	-448	-1,533	-86	-387	-271	-329	-1,073	26.6	-21.4
Impairments of goodw ill and brand names	-	-	-	-	-	-	-	-	-	-		-
Restructuring expenses	34	9	-	-	43	-	-	-	-	-	•	-
Net gain or loss from sale of disposal groups	-	-	-	-	-	-	-	-	-	-	-	-
Pre-tax result	-490	-161	-477	-448	-1,576	-86	-387	-271	-329	-1,073	26.6	-21.4
	10.000	10.110	10.050	0.047	40.000	10.050	0.054	0.000	0.011	0.400	-	-
Average capital employed	10,226	10,118	10,053	9,617	10,003	10,058	9,651	9,332	8,911	9,488	-7.3	-4.5
RWA (End of Period)	66,543	63,069	64,570	67,782	67,782	65,135	61,755	56,413	53,584	53,584	-20.9	-5.0
Cost/income ratio (%)	n/a	37.4%	n/a	61.4%	172.3%	48.3%	172.7%	151.9%	115.2%	97.5%		
Operating return on equity (%)	-17.8%	-6.0%	-19.0%	-18.6%	-15.3%	-3.4%	-16.0%	-11.6%	-14.8%	-11.3%		
Return on equity of pre-tax result (%)	-19.2%	-6.4%	-19.0%	-18.6%	-15.8%	-3.4%	-16.0%	-11.6%	-14.8%	-11.3%		



Portfolio Restructuring Unit

in € m	Q1 2012	Q2 2012	Q3 2012	Q4 2012	12M 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	12M 2013	% уоу	% qoq
Net interest income	36	30	-	-	66	-	-	-	-	-	-	-
Total net interest and net trading income	174	14	-	-	188	-	-	-	-	-	-	-
Provisions for loan losses	-16	13	-	-	-3	-	-	-	-	-		-
Net interest income after provisions	20	43	-	-	63	-	-	-	-	-	-	-
Net commission income	-	-	-	-	-	-	-	-	-	-	-	-
Net trading income and net income on hedge accounting	138	-16	-	-	122	-	-	-	-	-	-	-
Net investment income	17	11	-	-	28	-	-	-	-	-	-	-
Current income on companies accounted for using the equity method	-	-	-	-	-	-	-	-	-	-	-	-
Other income	1	-1	-	-	-	-	-	-	-	-	-	-
Revenues before LLP	192	24	-	-	216	-	-	-	-	-	-	-
Revenues after LLP	176	37	-	-	213	-	-	-	-	-		-
Total expenses	12	17	-	-	29	-	-	-	-	-	-	-
Operating result	164	20	-	-	184	-	-	-	-	-	-	-
Impairments of goodw ill and brand names	-	-	-	-	-	-	-	-	-	-	-	-
Restructuring expenses	-	-	-	-	-	-	-	-	-	-	-	-
Net gain or loss from sale of disposal groups	-	-	-	-	-	-	-	-	-	-	-	-
Pre-tax result	164	20	-	-	184	-	-	-	-	-		-
Average capital employed	1,704	1,052	-	-	1,378	-	-	-	-	-	-	-
RWA (End of Period)	9,504	8,975	-	-	-	-	-	-	-	-		-
Cost/income ratio (%)	6.3%	70.8%	-	-	13.4%	-	-	-	-	-		
Operating return on equity (%)	38.5%	7.6%	-	-	13.4%	-	-	-	-	-		
Return on equity of pre-tax result (%)	38.5%	7.6%	-	-	13.4%	-	-	-	-	-		



Others & Consolidation

in € m	Q1 2012	Q2 2012	Q3 2012	Q4 2012	12M 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	12M 2013	% уоу	% qoq
Net interest income	42	-1	136	35	212	-	-81	56	-97	-122	>-100	>-100
Total net interest and net trading income	255	172	110	23	560	23	19	30	-109	-37	>-100	>-100
Provisions for loan losses	-	-	-	-1	-1	1	1	-28	1	-25	>100	>100
Net interest income after provisions	42	-1	136	34	211	1	-80	28	-96	-147	>-100	>-100
Net commission income	-4	-10	-2	-11	-27	-8	-20	-5	-10	-43	9.1	-100.0
Net trading income and net income on hedge accounting	213	173	-26	-12	348	23	100	-26	-12	85		53.8
Net investment income	5	20	-10	117	132	-1	16	1	18	34	-84.6	>100
Current income on companies accounted for using the equity method	-1	-	4	-	3	-1	-2	3	-	-		-100.0
Other income	-10	-18	22	-14	-20	-83	-57	-88	37	-191	>100	>100
Revenues before LLP	245	164	124	115	648	-70	-44	-59	-64	-237	>-100	-8.5
Revenues after LLP	245	164	124	114	647	-69	-43	-87	-63	-262	>-100	27.6
Total expenses	125	119	115	80	439	122	73	80	29	304	-63.8	-63.8
Operating result	120	45	9	34	208	-191	-116	-167	-92	-566	>-100	44.9
Impairments of goodw ill and brand names	-	-	-	-	-	-	-	-	-	-	-	-
Restructuring expenses	-	-	-	-	-	493	-	-	-	493	-	-
Net gain or loss from sale of disposal groups	-	-	-	-	-	-	-	-	-	-	-	-
Pre-tax result	120	45	9	34	208	-684	-116	-167	-92	-1,059	>-100	44.9
											-	-
Average capital employed	1,171	3,220	4,933	5,006	2,894	3,737	3,942	4,716	4,914	4,327	-1.8	4.2
RWA (End of Period)	15,753	14,049	14,948	12,436	12,436	12,033	12,884	12,130	10,693	10,693	-14.0	-11.8
Cost/income ratio (%)	51.0%	72.6%	92.7%	69.6%	67.7%	n/a	n/a	n/a	n/a	n/a		
Operating return on equity (%)	41.0%	5.6%	0.7%	2.7%	7.2%	-20.4%	-11.8%	-14.2%	-7.5%	-13.1%		
Return on equity of pre-tax result (%)	41.0%	5.6%	0.7%	2.7%	7.2%	-73.2%	-11.8%	-14.2%	-7.5%	-24.5%		



Group equity definitions

Reconciliation of equity definitions	Equity basis for RoE			
	Q4 2013	12M 2013		
Equity definitions in €m	End of Period	Average		
Subscribed capital	1,139	2,539		
Capital reserve	15,928	13,569		
Retained earnings	10,580	10,697		
Silent participations SoFFin / Allianz	0	914		
Currency translation reserve	-193	-158		
Consolidated P&L*)	78	63		
Investors' Capital without non-controlling interests	27,532	27,624	Basis for RoE on net result	
Non-controlling interests (IFRS)**)	934	870		
Investors' Capital	28,466	28,494	Basis for operating RoE and pre-tax RoE	
Capital deductions, goodwill and other adjustments	-3,579			
Basel II core capital without hybrid capital	24,887			
Hybrid capital	819			
Basel II Tier I capital	25,706			

* After deduction of distribution to silent participants ** Excluding: Revaluation reserve and cash flow hedges



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Investor Relations

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