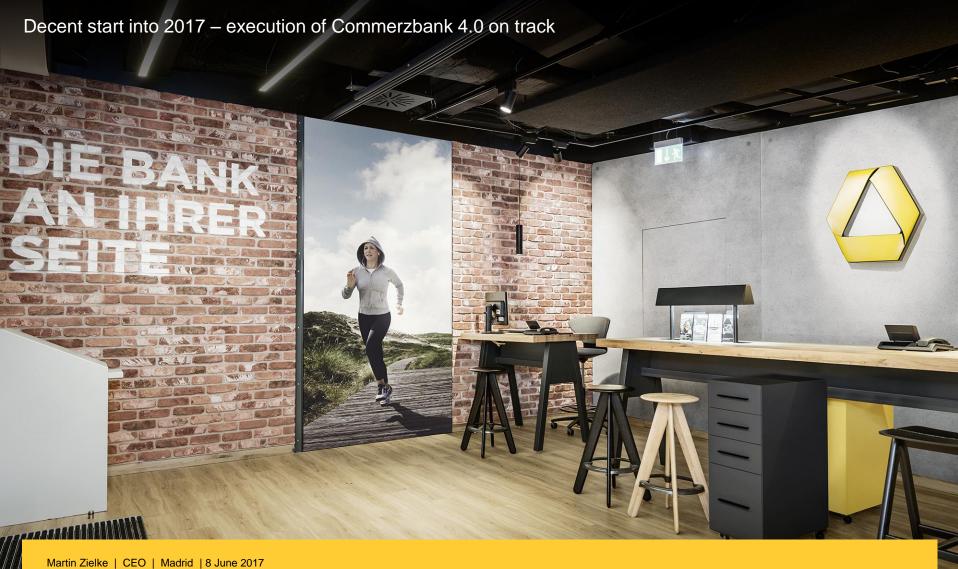
# Commerzbank @ Goldman Sachs Conference





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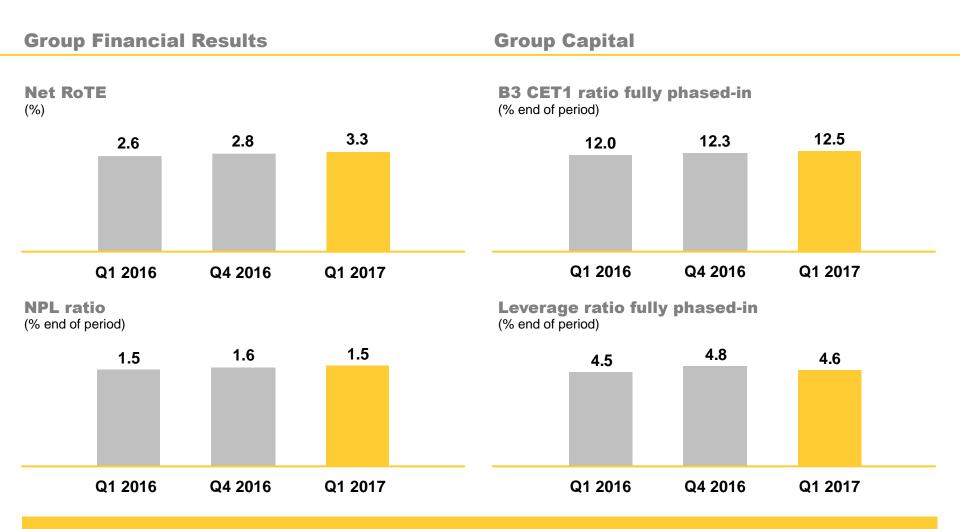
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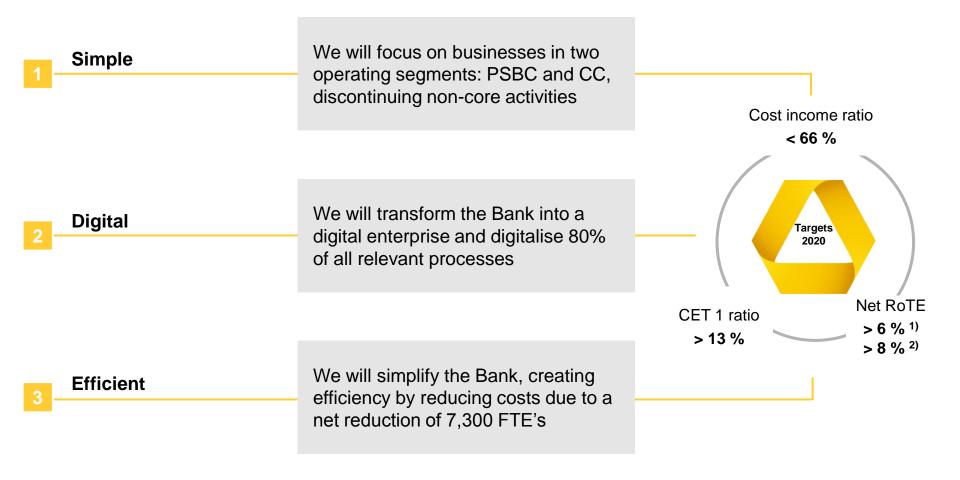


# Key financial figures at a glance



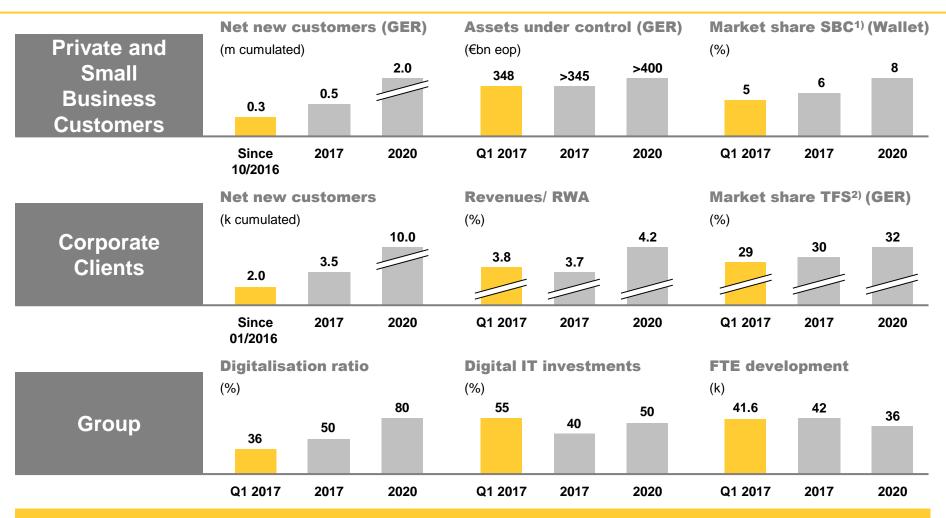


# Commerzbank 4.0 – a strategic programme with three cornerstones





# Progress of key execution indicators in line with plan



<sup>1)</sup> SBC = Small Business Customers

<sup>2)</sup> TFS = Trade Finance & Services



#### Commerzbank 4.0: First milestones achieved



#### **Achievements**

#### > Further growth initiatives started

- Roll-Out of digital consumer loan offering in branches started in April
- Launch of €6bn loan initiative to extend our market share with corporate clients in German Mittelstand

#### > Digital transformation on track

- Staffing of Digital Campus ahead of plan with already ~600 FTE – additional capacity for ~400 FTE planned
- 6 Journeys started according to plan

#### > Efficiency program launched

- Talks with workers council started in March
- First agreement on early retirement scheme already achieved in April



# Commerzbank 4.0 – Winning in the German Retail Banking Market

### **Digital**

Smaller range of ~150 products but all in digital format

#### **Personal**

Close to our clients with a dense network of ~ 1.000 branches

### Comprehensive

Covering all needs – including those of Small-Business Clients

### **Growing**

2m net new customers, > 14m total clients and > €400bn AuC

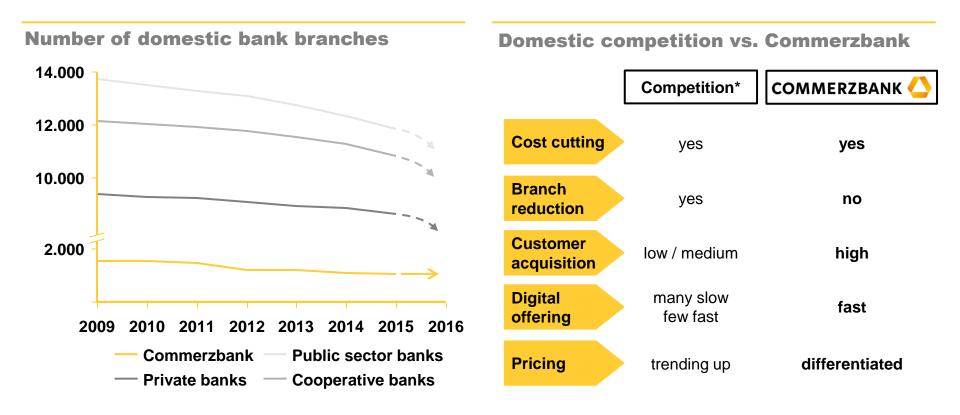
#### **Profitable**

Higher profitability: > €1bn revenue growth + active cost management





# Changing competitive dynamics offer additional opportunities



Focus on revenue growth – others with deep cuts into the sales force



# **Objectives and expectations for 2017**

#### FY 2017

- We will further strengthen our market position and focus on the execution of Commerzbank 4.0
- We keep our CET1 ratio stable ≥12% balancing out investments, P&L incl. restructuring costs, capital and RWA
- We keep our cost base stable and book the first part of restructuring charges for Commerzbank 4.0
- We expect LLPs for PSBC and CC on the level of 2016 Ship Finance in a range of €450m €600m



# Commerzbank 4.0

simple - digital - efficient